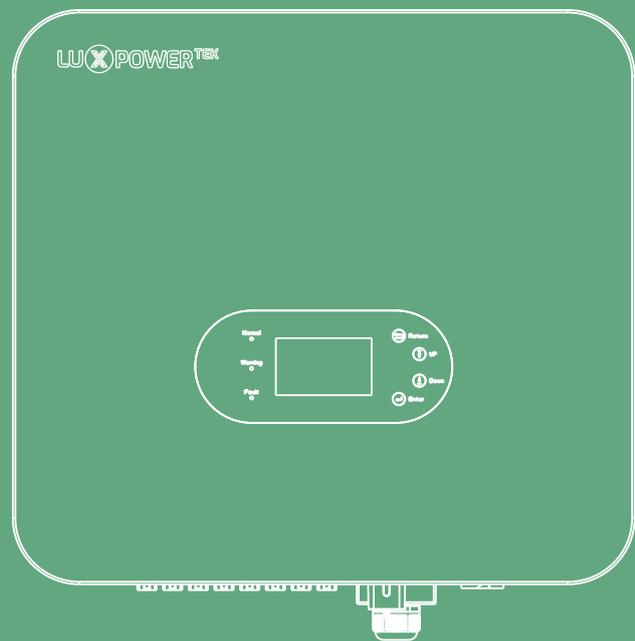


# Hybrid Inverter User Manual

Three-phase  
TriP 6-30K



**LU X POWER<sup>TEK</sup>**

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# 1. Introduction

## 1.1 Overview

This manual furnishes comprehensive product insights and step-by-step installation instructions for the TriP 6-30K series photovoltaic grid-tied energy storage inverter, henceforth referred to as "the inverter," crafted by Shenzhen Lux Power Technology Co., Ltd., hereinafter denoted as "Luxpower." We kindly urge you to meticulously peruse this manual before engaging with the product and ensure its secure storage in a readily accessible location.

## 1.2 Symbol Conventions

The following symbols used in this document have the following meanings:

 <b>DANGER</b>	 <b>WARNING</b>	 <b>CAUTION</b>	 <b>NOTICE</b>
This symbol indicates situations of extreme danger. Disregarding these warnings could result in severe injury or even fatality for individuals.	This symbol indicates situations of moderate danger. Failure to heed these warnings could result in significant injury or even fatality for personnel.	This symbol indicates situations of mild danger. Failure to take necessary precautions could result in minor or moderate injuries for personnel.	This symbol indicates potential hazards. Overlooking these warnings could result in equipment malfunction or damage to property.

The symbols present on the nameplate of the HYBRID inverter convey the following meanings:

	Surface Temperature Warning. The inverter may produce heat while in operation. Avoid touching.
	High Voltage Warning. The inverter contains high internal voltage, presenting a life-threatening hazard.
	Electric Shock Warning.
	High Voltage Warning. Before performing any operations, ensure that the residual voltage within the inverter is discharged for a duration of 5 minutes.
	Please adhere to the documents attached.

## 2. Safety

### 2.1 Safety Statements

This inverter has been designed in strict accordance with international safety regulations. Prior to installation, operation, and maintenance, it is essential to read this manual thoroughly and adhere to all safety precautions indicated on the device and within the manual.

When installing, operating, and maintaining this inverter, it is mandatory to comply with local laws, regulations, and standards. The safety precautions outlined in the manual are intended as supplementary to local laws, regulations, and standards.

This inverter should be utilized exclusively within an environment that meets the specified design requirements. Failure to do so may lead to equipment malfunctions, abnormal device functionality, component damage, personal safety incidents, property losses, etc. Such issues fall outside the scope of the equipment warranty.

## 2.2 Important Safety Notifications

Before, during, and after installation, as well as throughout subsequent operation and maintenance, it is crucial to communicate numerous safety considerations diligently. The following are essential safety notifications for operators, owners, and users to ensure the proper utilization of this product.

### **⚠ DANGER** High Voltage and High Current Warning

- Pay attention to high PV voltage. Before and during installation, ensure the photovoltaic panel DC output switch is turned off to avoid electric shock.
- Be cautious of high battery output voltage. Before and during installation, ensure the battery module is turned off to avoid electric shock.
- Do not open the machine cover while the inverter is operational to prevent electrical shock or damage from live voltage and current.
- Do not perform any operations while the inverter is active. Under limited circumstances, qualified personnel should only interact with the LCD and buttons.
- When the inverter is operational, do not connect or disconnect any connections (PV input, battery, PV output, communication, etc.).
- Ensure proper grounding of the inverter. Operators should employ appropriate and professional insulation measures (e.g., Personal Protective Equipment - PPE) for their safety.
- Prior to installation, operation, or maintenance, inspect existing lines on-site for integrity.
- During installation, verify the connections between the inverter and PV, battery, and grid to prevent damage or harm resulting from poor connections.
- Before performing maintenance operations, turn off the AC breaker on the grid side, then switch off the battery and disconnect the battery breaker. Finally, turn off the PV DC breaker and check the inverter status until its indicator lights are off.
- After the equipment has been de-energized for 5 minutes and inspected with detection equipment to ensure zero voltage and current, wear protective equipment to perform maintenance on the inverter.
- Even after the inverter is shut down, there's still a risk of burns. After the product has cooled down, wear protective gloves when interacting with it.

### **⚠ WARNING** Avoid Misoperation and Improper Usage

- All aspects of this product's operation (system design, installation, operation, setup and configuration, maintenance, etc.) must be conducted by qualified personnel in accordance with requirements.
- All connections must comply with local and national regulations and standards.
- All warning labels or nameplates on the inverter must remain clearly visible, and they should not be removed, covered, or tampered with.
- During installation, select the appropriate location as per the manual's specifications, while also considering the safety of future user operations.
- Prevent children from touching or inadvertently operating the inverter and related systems.

- Exercise caution for potential burns, as specific parts of the inverter and system may generate heat during operation. Avoid touching the inverter's surface or most components while it is operational. When the device is functioning, only interact with the LCD and buttons.

#### ⚠ CAUTION

- Only personnel with appropriate qualifications should be allowed to modify inverter settings.
- Due to potential health risks from radiation, avoid prolonged exposure within 20 centimeters of the device.

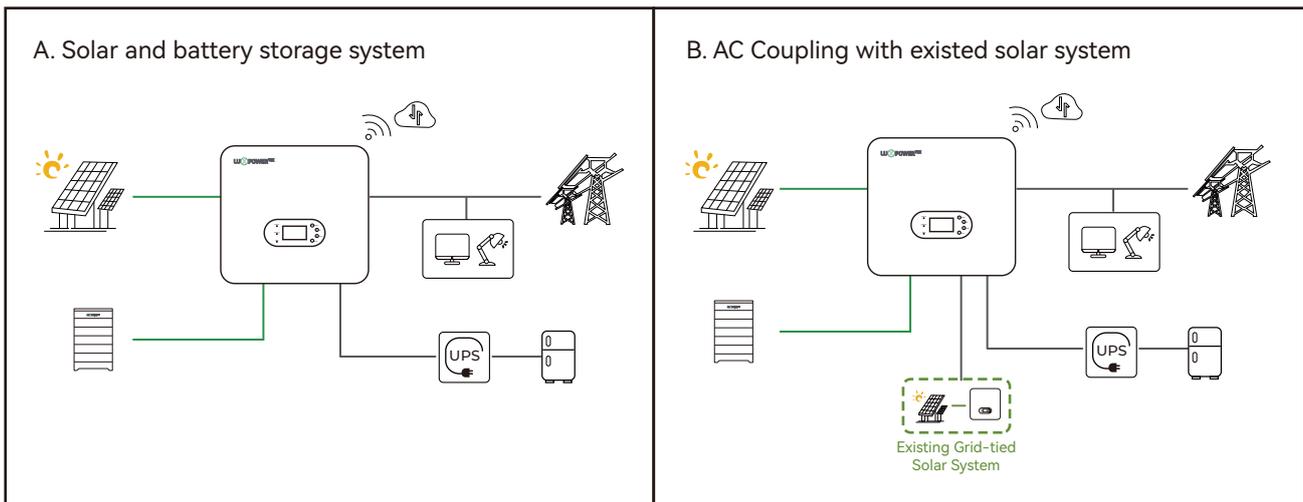
#### ● NOTICE

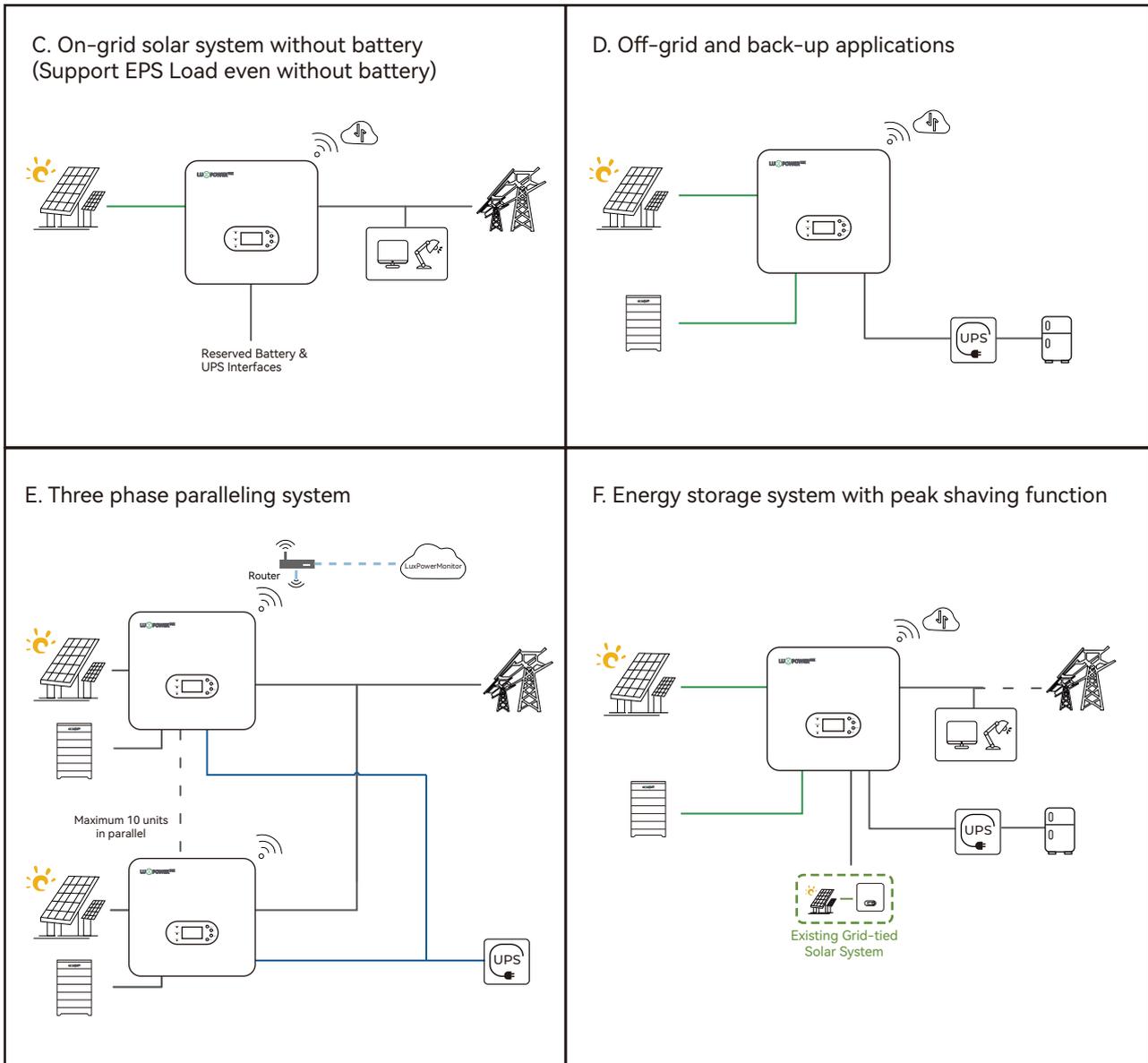
- Before performing any operations on this inverter, carefully read this manual. After installation, keep this manual stored safely for easy access when needed.
- Qualified personnel should undergo training in electrical system installation, debugging, and hazard handling, and should possess knowledge of this manual and other related documents. As installers or operators, they must be familiar with local regulations and directives.

## 3. Product Overview

### 3.1 Function Overview

The TriP 6-30K series is a three-phase on-grid energy storage inverter designed to store DC power generated by photovoltaic string groups into batteries. It also has the capability to convert DC power from both photovoltaic panels and batteries into AC power, feeding it back into the grid or providing off-grid output to household loads. As a crucial component of photovoltaic power generation systems, this inverter plays a pivotal role. The typical application scenario is illustrated in the diagram below.



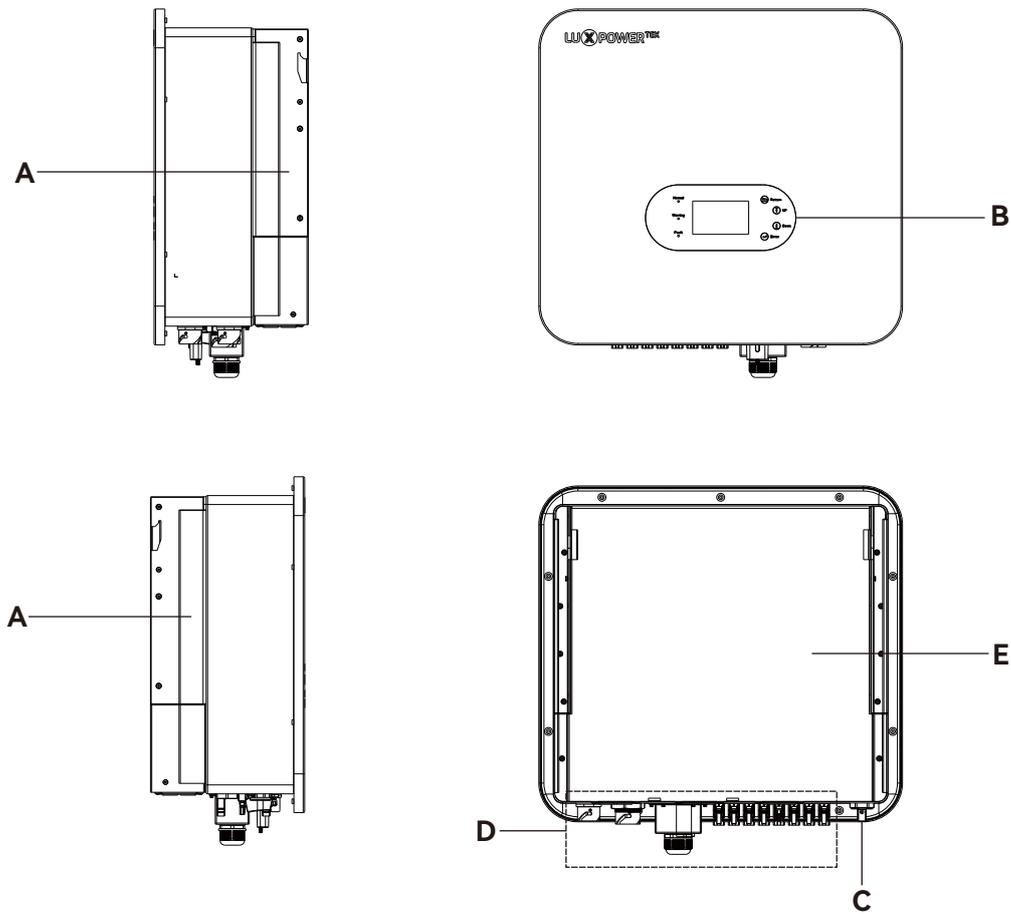


### 3.2 Model Description

This document is applicable to the following models of inverters.

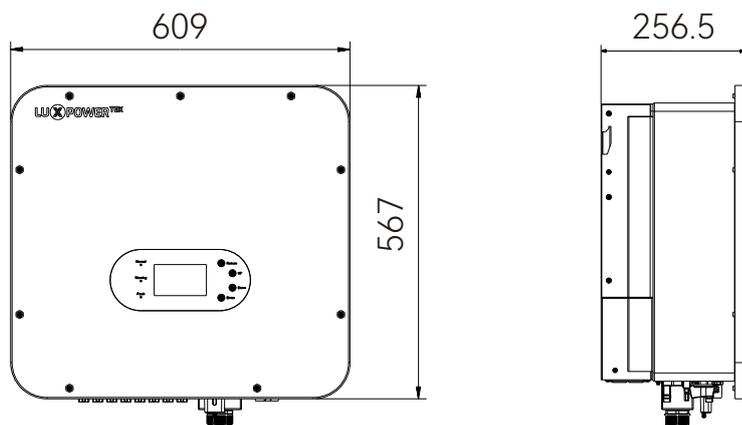
- TriP-HB-EU 6K
- TriP-HB-EU 8K
- TriP-HB-EU 10K
- TriP-HB-EU 12K
- TriP-HB-EU 15K
- TriP-HB-EU 20K
- TriP-HB-EU 30K

### 3.3 Exterior Description



A	Handle on the side	B	LCD
C	PV Switch	D	Wiring Area
E	Air duct Cover		

### 3.4 Dimensions and Weight



Model	Dimensions (W*H*D)	Weight
TriP-HB-EU 6/8/10K	605*563*256.5mm	38KG
TriP-HB-EU 12/15/20/30K	605*563*256.5mm	43KG

## 4. Storage and Disassembly

### 4.1 Storage

If the inverter is not to be immediately put into use, it should be stored in its original packaging box in a well-ventilated and dry area.

The recommended storage temperature range is  $-25^{\circ}\text{C}$  to  $60^{\circ}\text{C}$ , and storage humidity should be maintained between 0% and 95%.

When multiple inverters need to be stacked for storage, the number of layers with packaging should not exceed the maximum stacking layers' indicated on the outer box.



The packaging box must not be tilted or inverted. Regular inspections during storage, recommended every three months, are necessary. If any signs of insect infestation, rodent damage, or packaging deterioration are detected the packaging materials should be promptly replaced.

### 4.2 Disassembly

The equipment undergoes comprehensive testing and rigorous inspection before leaving the factory. However, damage may still occur during transportation. Therefore, it is essential to conduct a thorough examination of the packaging box for any signs of damage before signing for the product. Additionally, cross-reference the items received with the packing list to ensure completeness and conformity with the order.

Upon opening the packaging, inspect the inverter for any damage or missing components. In the event of damage or missing parts, kindly get in touch with the manufacturer. The packing list is provided below:

 Hybrid Inverter ×1	 User Manual ×1	 Communication waterproof cover ×1	 6-hole waterproof terminal ×1	 10mm/triple-drive cross-head screw ×10	 10mm/triple-drive cross-head screw ×10	 PV terminal Sealing Plug/Male ×8	 RJ45 connector ×5	 TriP 6-30K check list ×1
 AC quick-connect terminal/75A/600V/ five-core/black /Accessory ×1	 AC quick-connect terminal/65A/400VAC/ five-core/orange /Accessory ×1	 M8 expansion screw/L=80mm ×4	 PV terminal Sealing Plug/Female ×8	 AC quick-connect terminal/65A/400VAC/ five-core/blue /Accessory ×1	 MC4 connector (Accessory)/ D4B wire-end male connector/ without core ×2	 MC4 connector (Accessory)/ D4B wire-end female connector/ without core ×2	 Machined MC4 Connector Core/Socket ×2	 Machined MC4 Connector /Pin ×2
 Wi-Fi Dongle ×1	 PV terminal male core (roll up) ×6	 PV terminal female core (roll up) ×6	 PV quick-connect terminal/Female ×6	 PV quick-connect terminal/male ×6	 Three-phase e-meter ×1	 Meter RS485 communication cable(gray) ×1	 Parallel communication cable(gray) ×1	 Wall mounted parts ×1

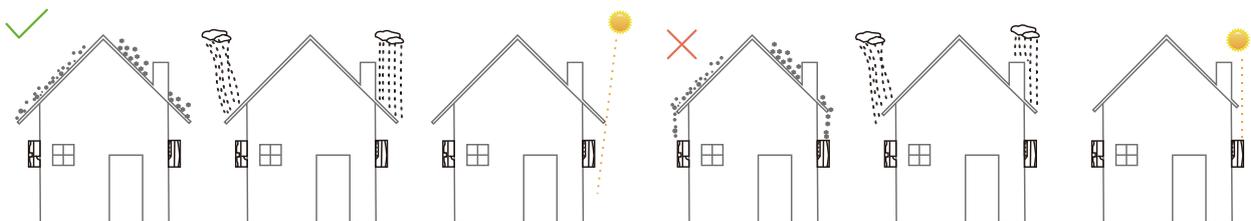
## 5. System Installation

### 5.1 Precautions

- The wall and bracket used for inverter installation must be robust and capable of supporting the inverter's weight over an extended period (refer to section 3.4 for weight specifications).
- The installation site should match the inverter's dimensions. When wal-mounted, ensure the installation avoids water and electrical lines within the wall.
- Avoid installing the inverter on structures made from flammable or heat-sensitive materials.
- The inverter, with an IP65 protection rating, is designed for installation in both indoor and outdoor environments.
- For specific installation requirements, please refer to the relevant sections.
- Choose an installation location that allows for convenient electrical connections, operation, and maintenance Position the inverter at least 30 meters away from third-party wireless communication facilities, residential areas and strong electromagnetic signals to ensure optimal performance and safety.

### 5.2 Selecting Installation Location

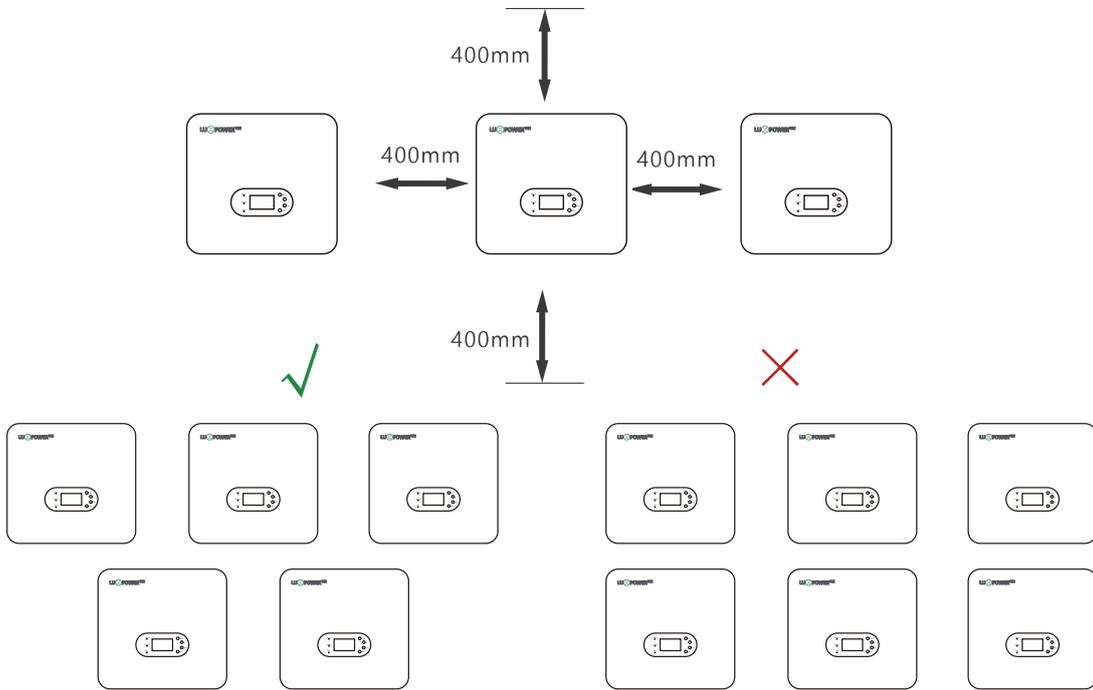
The inverters are designed for indoor and outdoor installation (IP65), to increase the safety, performance and lifespan of the inverter, please select the mounting location carefully based on the following diagrams:



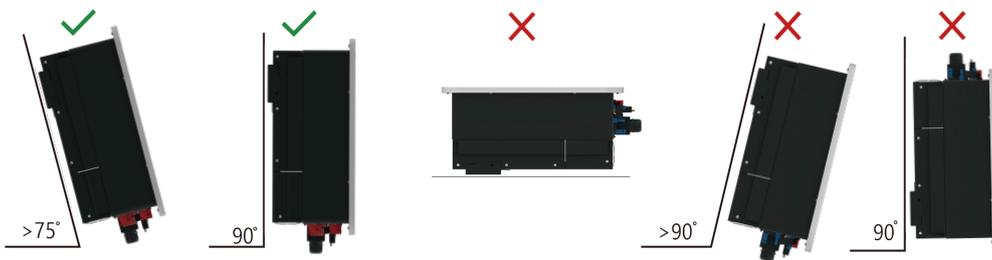
### 5.3 Space Requirements

To ensure the inverter operates effectively and allows convenient access for personnel, ensure there is ample space around the installation site. Please refer to the diagram below.

Avoid installing the inverter in locations easily accessible to children.



### 5.4 Installation Angle Requirements



### 5.5 Environmental Requirements

 Maximum ambient temperature: +60°C	 Minimum ambient temperature: -25°C	 Maximum relative humidity: 100%
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Ensure proper ventilation in the inverter's installation environment.

Do not obstruct the air vents or heat dissipation system during operation to prevent overheating and the risk of fire. Prohibit placing the inverter in environments with flammable, explosive gases, or smoke, and strictly avoid any operations in such conditions

## 5.6 Moving the Inverter

### ⚠ CAUTION

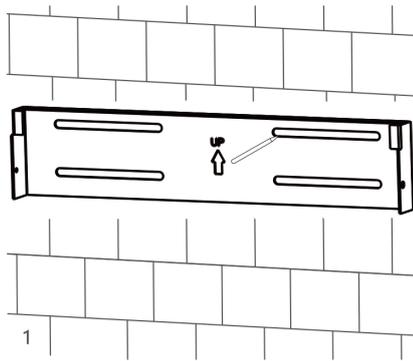
When manually handling the inverter, please be aware that it is relatively heavy: ensure that you can bear the weight before lifting.

Before installation, transport the inverter to the designated installation location.

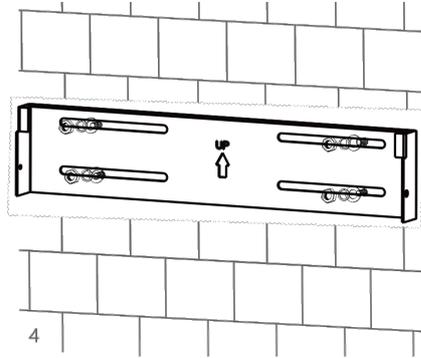
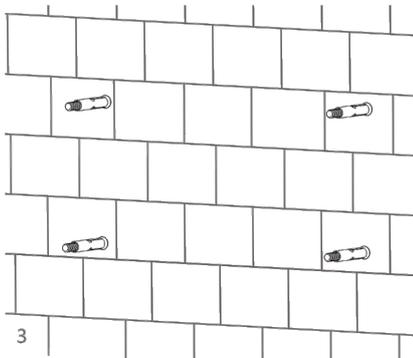
The packaging box is labeled with indications for the front and bottom sides.

## 5.7 Installing the Inverter

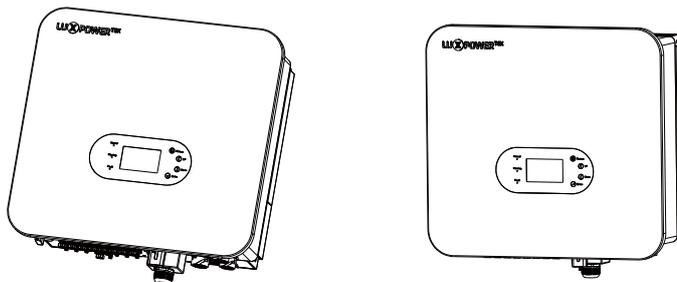
**Step 1.** Install the wall bracket. Utilize the wall bracket as a template, drill holes in the wall based on the screw hole positions on the bracket, and then insert expansion bolts into the holes.



**Step 2.** Securely fasten the wall bracket to the wall using screws.



**Step 3.** Lift the inverter with two people and carefully place it onto the wall bracket.



**Step 4.** Ensure the inverter is securely fixed and tighten all the fastening screws.

## 6. Electrical Connection

### 6.1 Precautions

During electrical operations, personnel with expertise must wear appropriate protective equipment

#### **⚠ DANGER**

- Caution: High voltage is present within the inverter!
- Warning: Photovoltaic strings exposed to sunlight can generate hazardous voltages.
- Do not close the circuit breaker until electrical connections are completed.
- Before conducting electrical connections, ensure that all cables are de-energized

#### **⚠ WARNING**

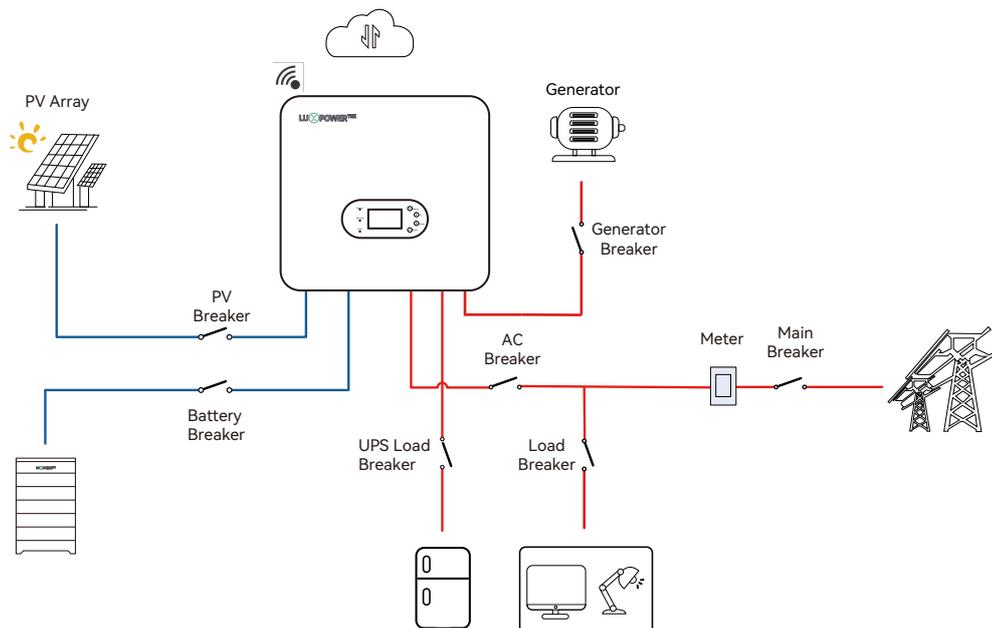
- Caution: Any improper operation during the wiring process may lead to equipment damage or personal injury.
- Wiring operations must be carried out exclusively by professional technicians.
- The cables used in the photovoltaic power generation system must be securely connected, in good condition well-insulated, and of the appropriate specifications.

#### **⚠ CAUTION**

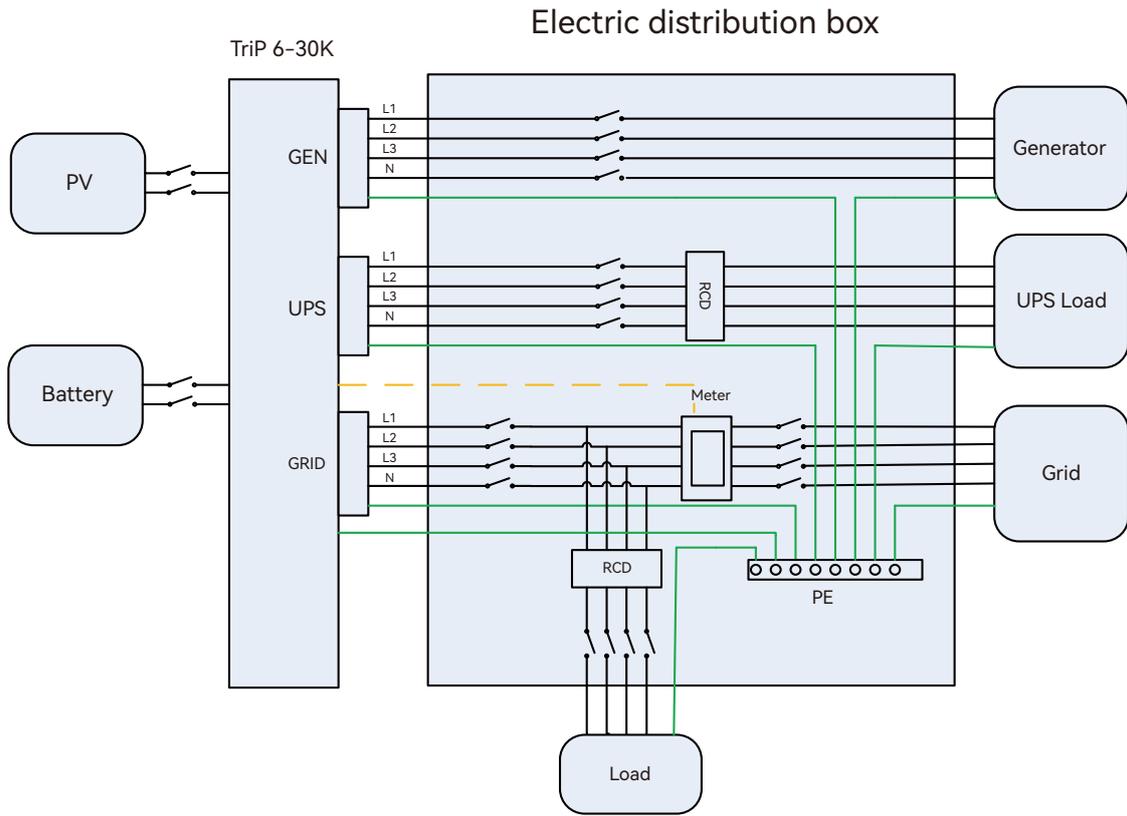
- The wiring process must adhere to the pertinent safety instructions for photovoltaic strings
- All electrical installations must conform to the electrical standards of the country/region where the installation is conducted.

## 6.2 Electrical System Connection Diagram

### 6.2.1 System Connection Overview



## 6.2.2 Electrical System Connection Diagram



## 6.3 Preparing the Switches and Cables

Users should independently prepare corresponding breakers based on the actual application scenario.

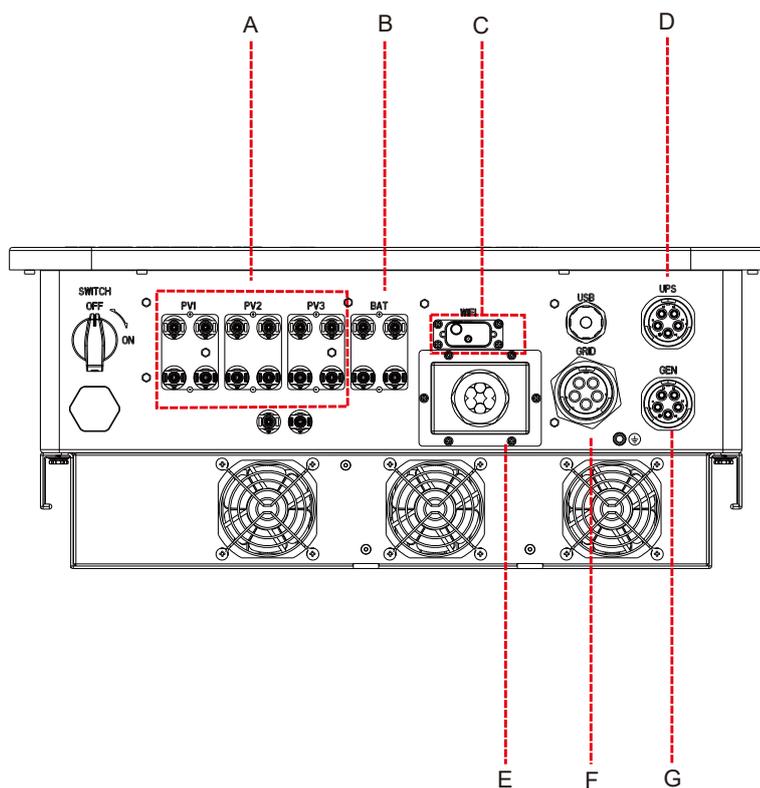
PV Breakers(2P*6)	MPPT1 string1: 1000V/20A MPPT1 string2: 1000V/20A MPPT2 string1: 1000V/20A MPPT2 string2: 1000V/20A MPPT3 string1: 1000V/20A MPPT3 string2: 1000V/20A
Battery Breaker(2P)	Battery1: 1000V/25A Battery2: 1000V/25A
Mian Breaker(4P)	63A/400V
Load Breaker(4P)	63A/400V
AC Load Breaker(4P)	63A/400V
UPS Load Breaker(4P)	63A/400V
Generator Breaker(4P)	63A/400V

Users should independently prepare corresponding cables based on the actual application scenario.

Serial Number	Electrical Name	Type	Conductor Cross-sectional Area	Cable Size
1	Cable Size	Single Core Multi-strand Yellow-Green Wire	Copper Wire (5~9mm <sup>2</sup> )	10-8AWG
2	PV Input Wire	Single Core Multi-strand Copper Wire	Copper Wire (5~9mm <sup>2</sup> )	10-8AWG
3	AC Output Wire	Single Core Multi-strand Copper Wire	Copper Wire (8-14mm <sup>2</sup> )	8-6AWG
4	Battery Power Connection Wire	Single Core Multi-strand Copper Wire	Copper Wire (5-9mm <sup>2</sup> )	10-8AWG
5	Battery Communication Wire	CAT-5 Ethernet Cable(RJ45) Outdoor Shielded Twisted Pair Wire	Multi-strand Copper Wire	/
6	Wireless Monitoring	WiFi/GPRS/4G	/	/

## 6.4 Terminal Introduction

The wiring terminals are located at the bottom of the inverter, please refer to the following diagram:



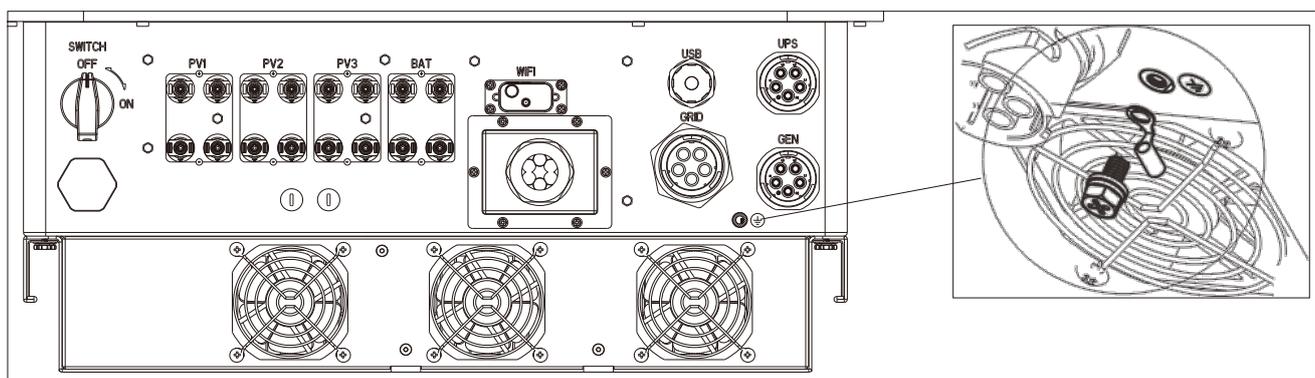
\*This diagram is for reference only. Please refer to the actual object for accuracy!

Item	Name	Silk-screen	Remarks
A	PV Input Terminals	PV1+, PV1-, PV2+, PV2-, PV3+, PV3-	MC4 Photovoltaic Connector
B	Battery Connection Terminals	BAT1+, BAT1-, BAT2+, BAT2-	Battery Connection Port
C	Monitoring Port	WIFI	For connecting WiFi, GPRS, or 4G modules
D	UPS Output Terminals	UPS	Installation of UPS Output Power Line
E	Communication Wiring Port	\	Interfaces for connecting battery, meter, parallel operation, etc.
F	Grid Wiring Terminals	GRID	Installation of power lines for connection to the grid
G	Diesel Generator Wiring Terminals	GEN	Installation of power lines for connection to the generator

## 6.5 Grounding Connection

### ⚠ WARNING

- This inverter is of the transformerless type. When the system is connected to the grid without an isolation transformer, it is essential that the positive and negative terminals of the photovoltaic strings are not connected to the grid's grounding (PE) to ensure the normal operation of the system.
- Before connecting the photovoltaic strings, batteries, grid, and communication, ensure proper protective grounding connections.
- In the photovoltaic power generation system, all non-current-carrying metallic components and equipment enclosures need to be grounded.
- The PE cable of the inverter and the metal frame of the photovoltaic array must be connected to the same grounding point to achieve equipotential connection.
- Pay attention to weatherproofing at the grounding wire terminal joint; do not leave it exposed directly to the air.
- When tightening the grounding screw on the enclosure, set the torque to 5N·m.



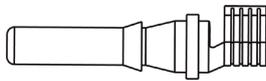
## 6.6 PV Input Line Connection

### NOTICE

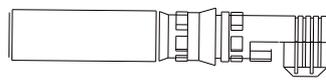
Before connecting the photovoltaic panels, use a multimeter to measure the voltage of the photovoltaic array to confirm proper functioning. If the voltage is not within the expected range, ensure that the photovoltaic array is in normal working condition before making the connection.

In cases where the ambient temperature of your photovoltaic panels may be below 0°C, check the voltage of the photovoltaic array. If you are unsure, seek further assistance from your system or panel supplier. Extremely low temperatures may cause the voltage of the photovoltaic panels to increase by a certain percentage.

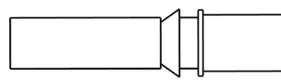
- Connect each string of photovoltaic panels separately to the TriP 6-30K inverter and strictly avoid combining all photovoltaic strings before individually connecting them to each input of the TriP 6-30K inverter
- Each MPPT tracker of the TriP 6-30K inverter can accommodate two photovoltaic strings.
- Plug waterproof plugs into the unused PV input terminals.
- Pay attention to distinguishing between PV terminal cores and battery terminal cores (refer to the diagram below).



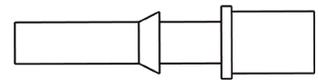
PV male connector



PV female connector



Battery male connector

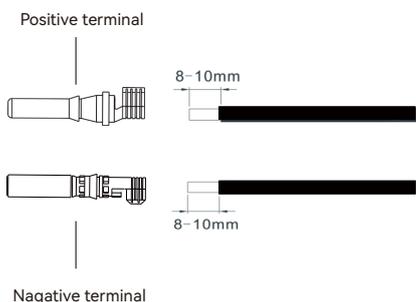


Battery female connector

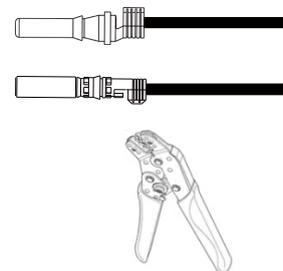
### Cable Requirements:

Inverter Model	Cable Conductor Cross-Sectional Area	Cable Model	Cable Voltage Endurance Requirements
6K/8K/10K	5 mm <sup>2</sup>	10 AWG	1000V
12K/15K/20K/30K	9 mm <sup>2</sup>	8 AWG	1000V

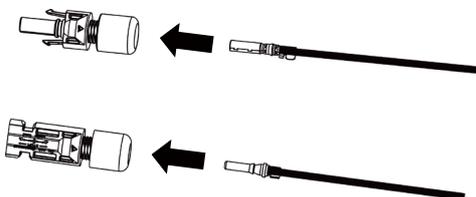
1. Remove the insulation layer from the cable and install the cold-pressed terminal.



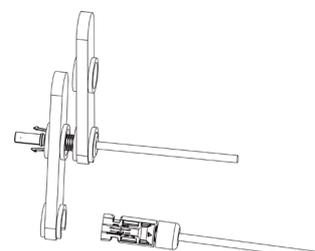
2. Utilize a crimping tool to crimp the terminal ensuring that the cable cannot be pulled out after crimping.



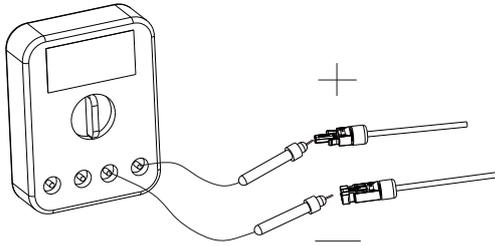
3. Securely assemble the cable into the positive and negative terminal shells.



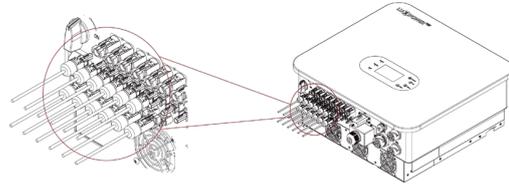
4. Tighten the sealing nut.



5. Check the polarity of the photovoltaic string cable and ensure that the highest voltage does not exceed 1000V.



6. Confirm that all DC switches are in the "OFF" position, then insert the PV connector into the corresponding PV terminal in the inverter's PV input wiring area



## 6.7 Battery Line Connection

This section of the manual only describes the battery connection on the inverter side. If you need more detailed information regarding the battery connection on the battery side, please refer to the battery manual.

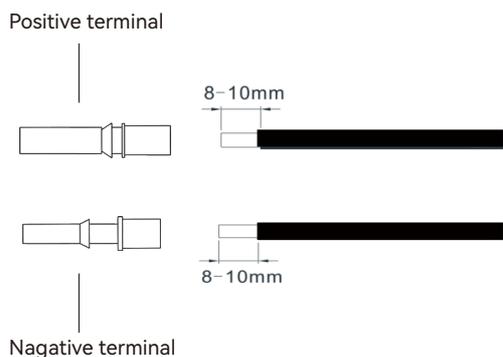
### Cable Requirements:

Inverter Model	Cable Conductor Cross-Sectional Area	Cable Model	Cable Voltage Endurance Requirements
6K/8K/10K/ 12K/15K/20K/30K	13 mm <sup>2</sup>	6 AWG	1000V

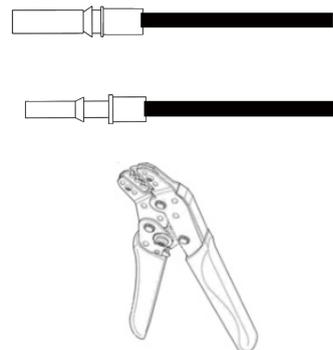
### NOTICE

- Before wiring, ensure that the inverter is powered off and there is no residual voltage at the battery interface. If the battery-side wires are already connected, ensure that the battery is in the closed state.
- When the battery is charging or discharging with a large current, it is crucial to tighten the wiring screws securely.
- Note that if there is a switch between the inverter and the battery, ensure that the switch is in the off position.
- Be aware that a substantial current flows between the battery and the inverter, so it is advisable to install them within a reasonable distance.

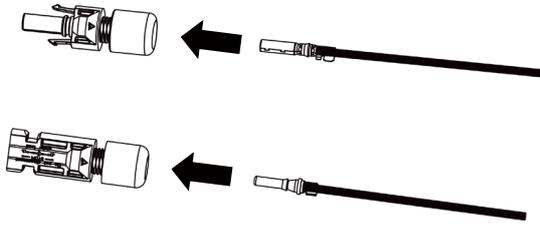
1. Remove the insulation layer from the cable and install the cold-pressed terminal.



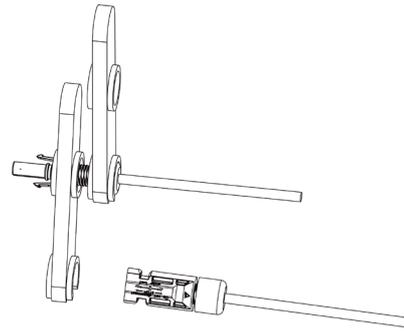
2. Utilize a crimping tool to crimp the terminal, ensuring that the cable is securely fastened and cannot be pulled out after crimping.



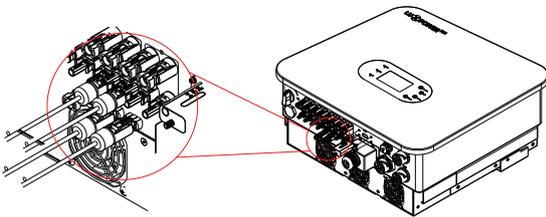
3. Assemble the cable into the positive and negative terminal shells, ensuring a secure connection.



4. Tighten the sealing nut.



5. Confirm that the battery is in the closed state, then insert the battery connector into the corresponding terminal of the inverter's battery input wiring area.



## 6.8 AC Output Line Connection

### NOTICE

#### Precautions

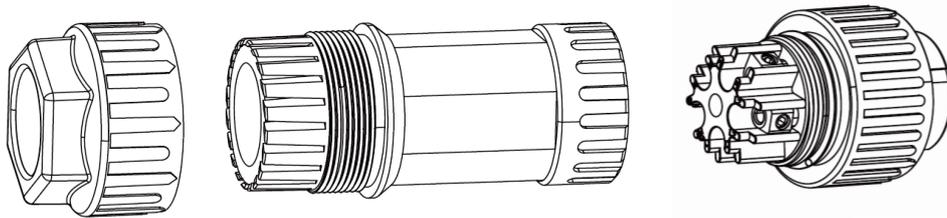
- Install an AC switch on the external side of the inverter's AC output to ensure a safe disconnection between the inverter and the grid.
- Allow for sufficient margin in the length of the protective ground wire. This ensures that the protective ground wire bears the final stress when the AC output line experiences unexpected pulling forces.

Cable Conductor Cross-Sectional Area	Cable Model	Cable Voltage Endurance Requirements
Copper Wire (8-14mm <sup>2</sup> )	8-6AWG	600V

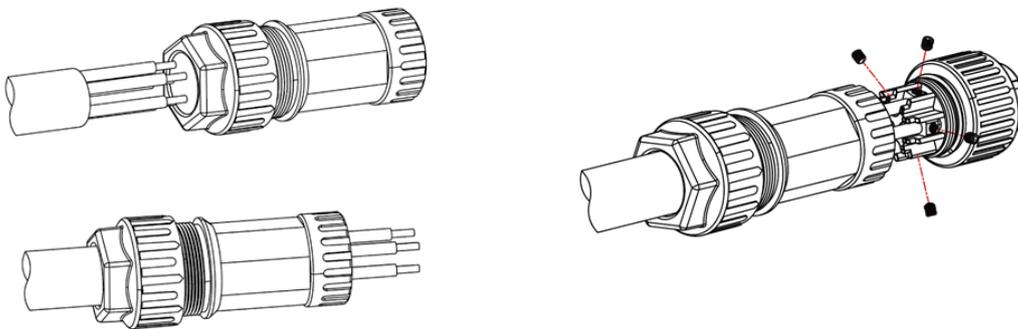
The installation process for the GRID connection terminal, UPS output connection terminal, and generator connection terminal follows the steps outlined below. During installation, carefully observe the silk-screen color, and size of each interface. Note that the GRID connection terminal is larger than the UPS output connection terminal and the generator connection terminal. The UPS output connection terminal is identified by a blue color, while the generator connection terminal is marked with orange. Importantly, these three terminals are equipped with mechanical anti-mistake protection, preventing any cross-connections.

## Operating Steps

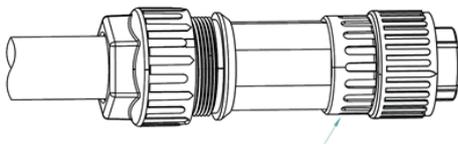
**Step 1.** Assemble the AC connector.



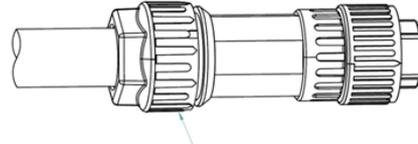
**Step 2.** Thread the AC cable through the cable gland, sealing ring, and threaded sleeve. Fully insert the conductor into the respective terminal on the connection terminal and tighten the screw. Pay close attention to the silk-screen markings on the terminal (L1, L2, L3, N, PE) and connect them sequentially.



**Step 3.** Refer to the following diagram for tightening the sleeve, with a torque: 3~4 N·m. Tighten the locknut with a torque of 4~5 N·m.

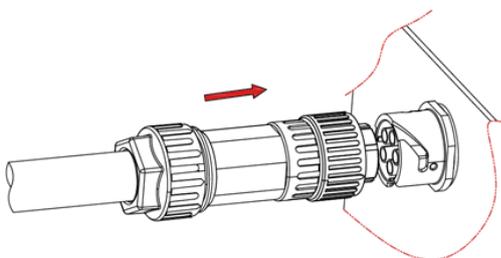


Tightening sleeve, torque: 3~4 N·m

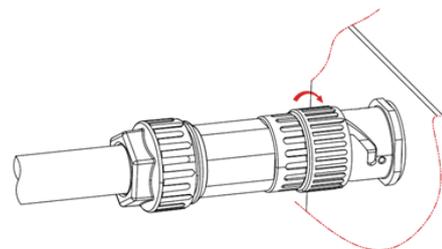


Tightening locknut, torque: 4~5 N·m

**Step 4.** Connect the plug component with the socket component.



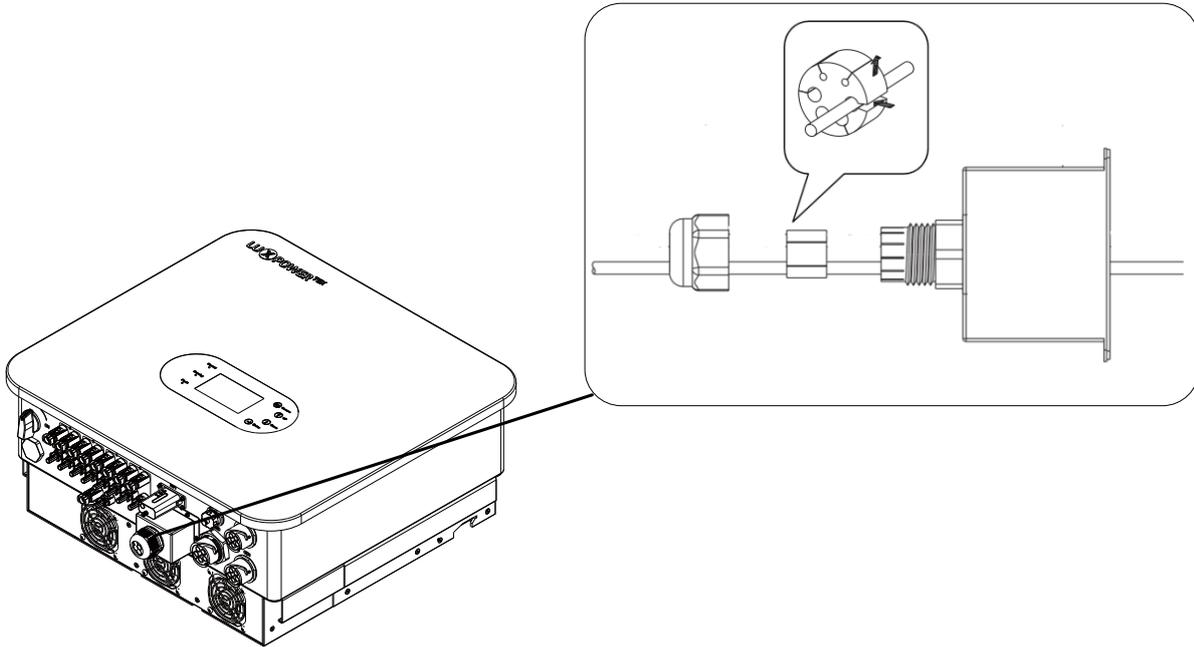
Insert the plug component into the socket in the indicated direction.



When the connector knob latch makes contact with the socket guide rail, rotate the connector knob in the direction indicated in the figure above until it reaches the position shown in the figure.

## 6.9 Communication Line Connection

The procedure for installing the communication cable waterproof cover is outlined as follows:

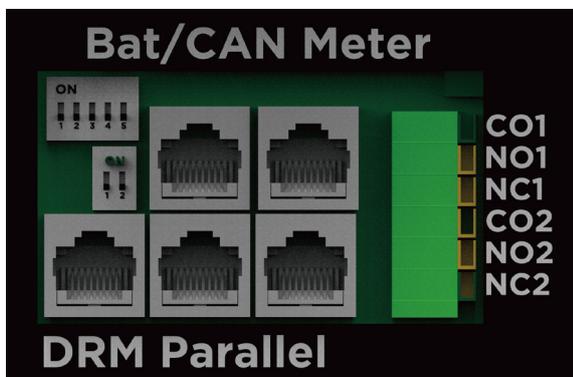


### 6.9.1 Battery Communication Cable Connection

#### ● NOTICE

- The battery typically includes an Ethernet cable, so it is recommended to use the provided Ethernet cable for the connection.
- If you need to replace the Ethernet cable, please choose a CAT5 or higher specification cable with a 568B wiring standard.

The communication interface of the battery is depicted in the diagram below.



The configuration of the communication interface for the meter is as follows:



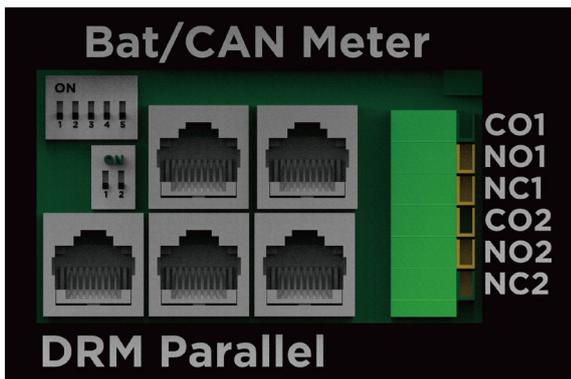
Pin	Function Description
1	BAT.485B
2	BAT.485A
3	NC
4	CAN-H
5	CAN-L
6	NC
7	+12V
8	GND

## 6.9.2 Meter Communication Cable Connection

### NOTICE

- The inverter provides a reserved meter access interface, which can be connected to TriP 6-30K via RS485 for obtaining power information from the grid side.
- For meter connection, please use a straight-through CAT5 cable with 568B wiring standard to connect the inverter and the meter.
- Communication between the inverter and the meter is achieved through RS485. Connect pin 1 of the RJ485 port in the diagram to the 485-B of the meter, and pin 2 to the 485-A of the meter.
- If using a meter included with the device, no additional configuration is necessary. It comes with default settings and will operate normally once the communication cable is connected.
- If using a separately purchased meter, take note of the model. Currently, the device supports only two recommended models mentioned below. When connecting, set the corresponding model on the LCD. The meter baud rate is 9600, and the meter address is 01. For detailed settings, refer to the meter's instruction manual.

The communication interface of the meter is illustrated in the following diagram.

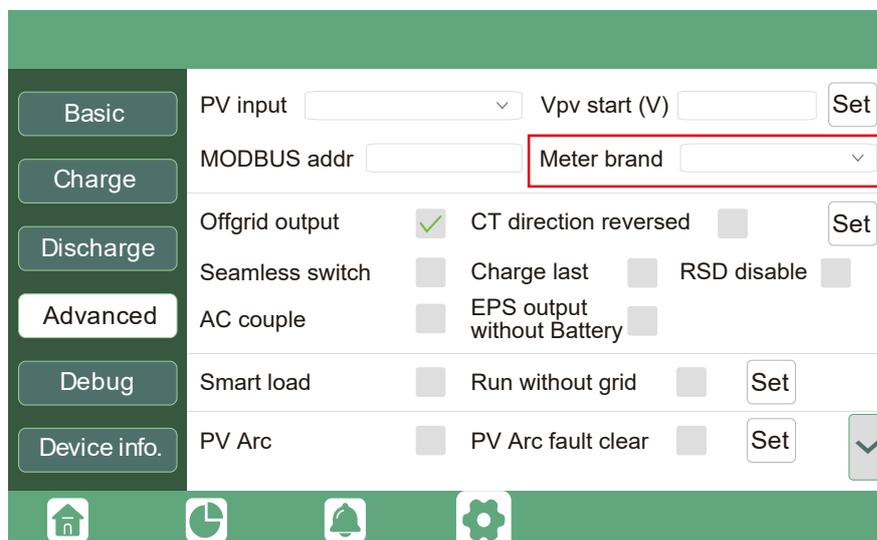


The configuration of the meter communication interface is as follows:



Pin	Function Description
1	Meter B
2	Meter A
3	NC
4	NC
5	NC
6	NC
7	NC
8	NC

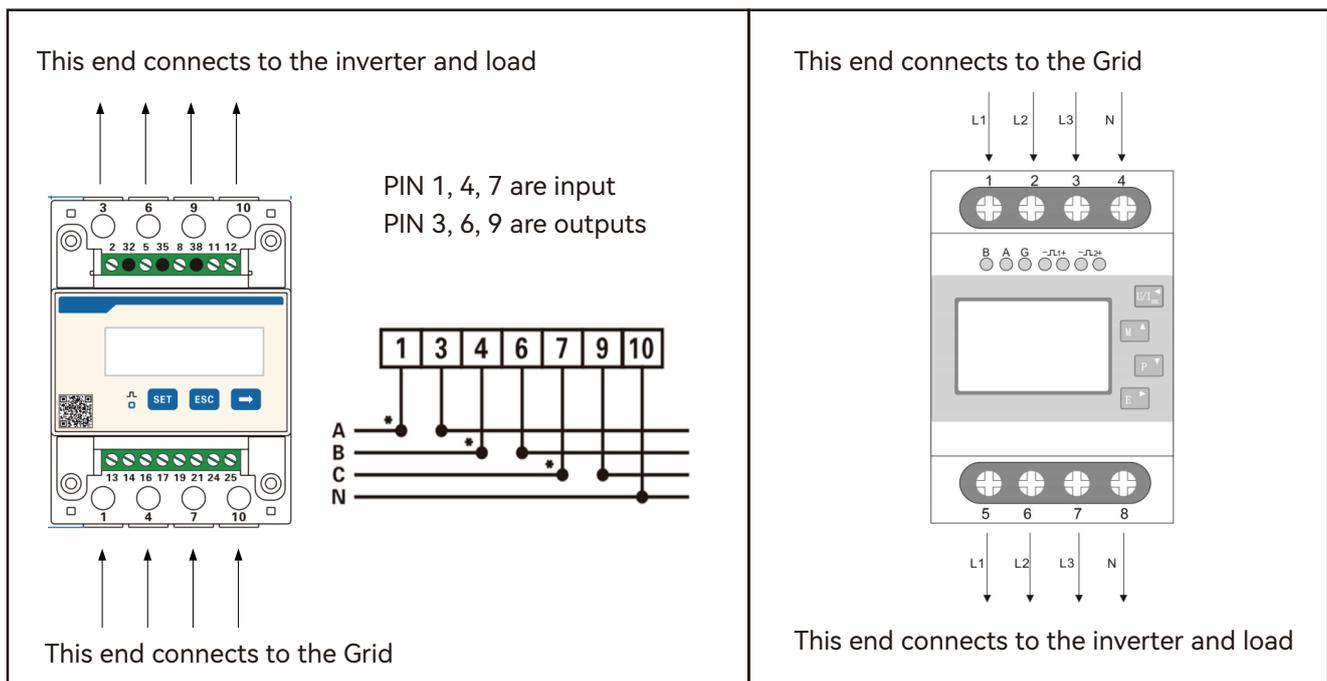
Choose the meter brand on the LCD.



We recommend using the following models of meters:

Brand	Model
CHINT	DTSU666
EASTRON	SDM630-Modbus V2

The connection direction for the meter is as shown in the diagram below: the input side of the meter connects to the grid, while the output side connects to the inverter and load. For definitions of the input and output terminals of the meter, please refer to the meter's instruction manual.

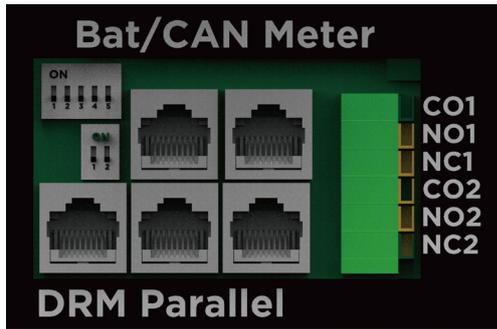


### 6.9.3 Parallel Communication Cable Connection

#### NOTICE

- The TriP 6-30K inverter features a designated parallel communication interface that can be linked to the TriP 6-30K using the CAN protocol. This enables the TriP 6-30K to gather information from parallel machines, such as multiple machines utilizing the same battery.
- For parallel communication connection, utilize a CAT5 or higher-grade straight-through network cable with a 568B configuration to connect to the inverter.
- If parallel communication is needed, please reach out to Luxpower to confirm the information and update the program.

The parallel communication interface is shown in the diagram below:

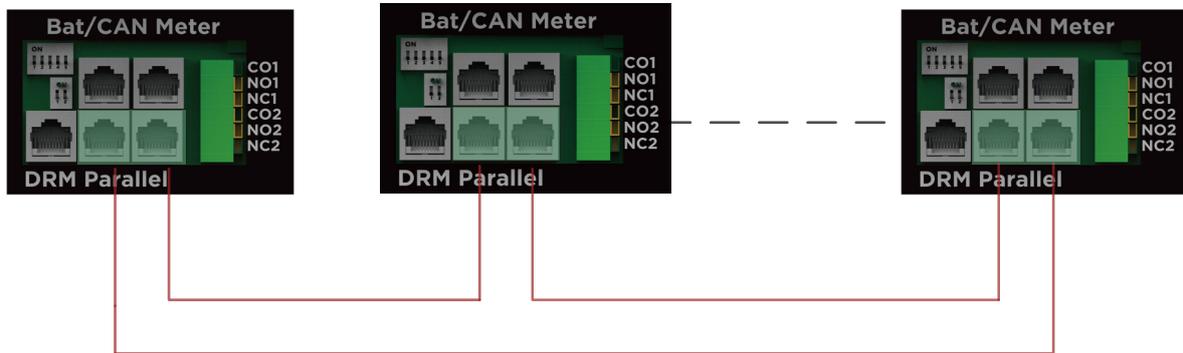


The pin definitions of the parallel communication interface are as follows:



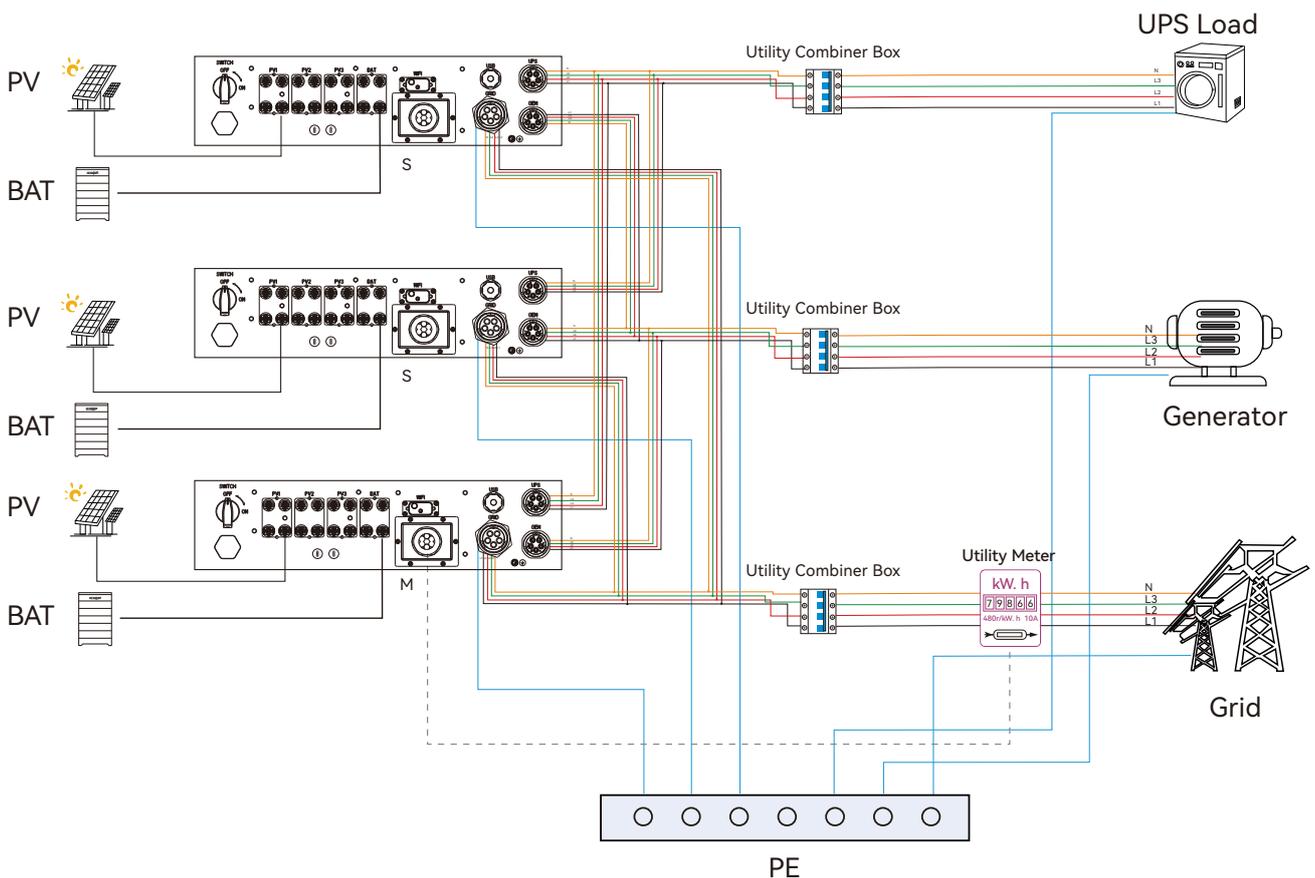
Pin	Function Description
1	NC
2	GND
3	NC
4	CAN-H
5	CAN-L
6	Parallel A
7	Parallel B
8	Parallel C

Please put the CAN communication PIN to on status for the first and the end inverter

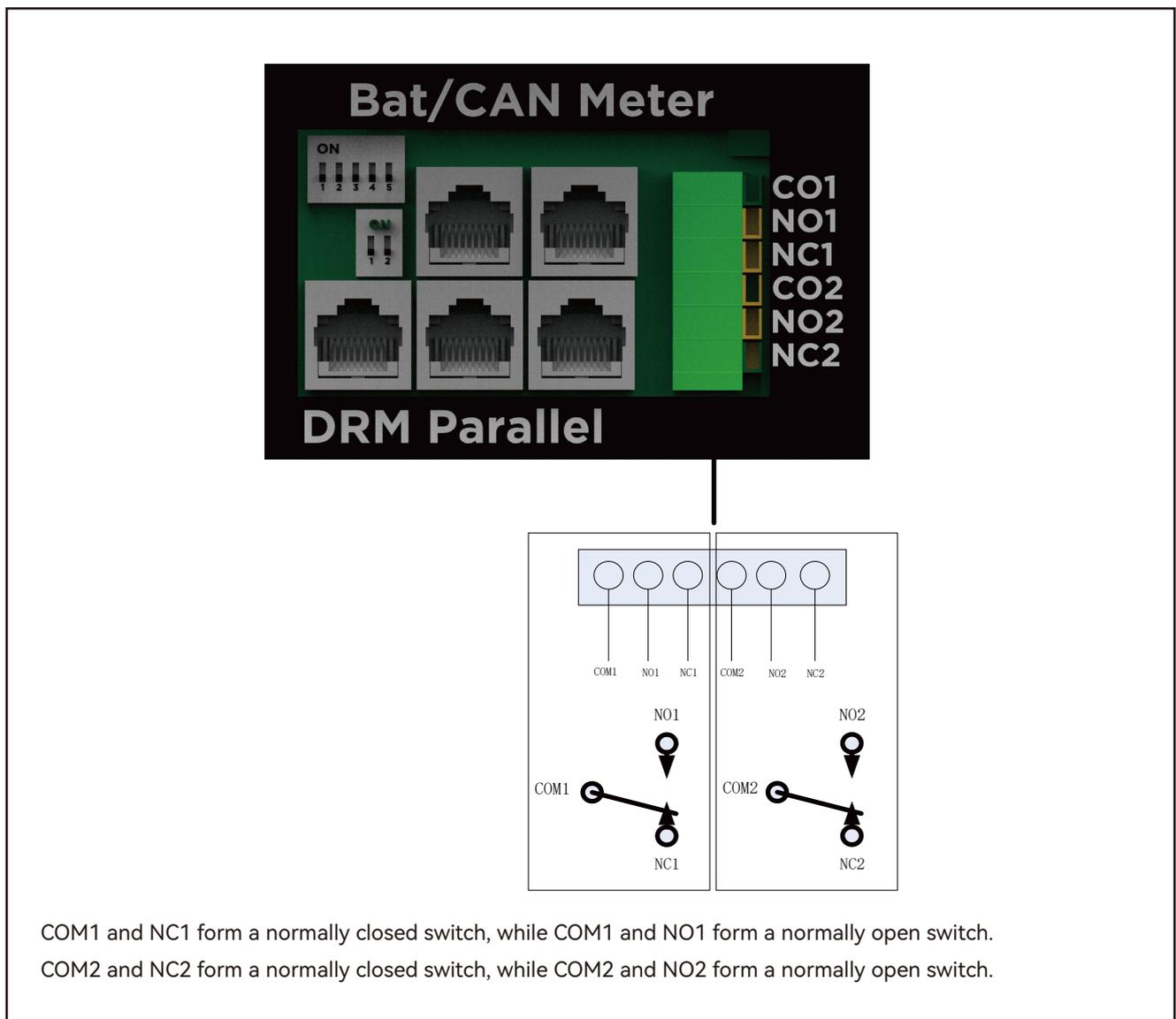


If the parallel cable is not enough or long enough, please make a straight pin to pin cable

### Parallel Wiring Diagram

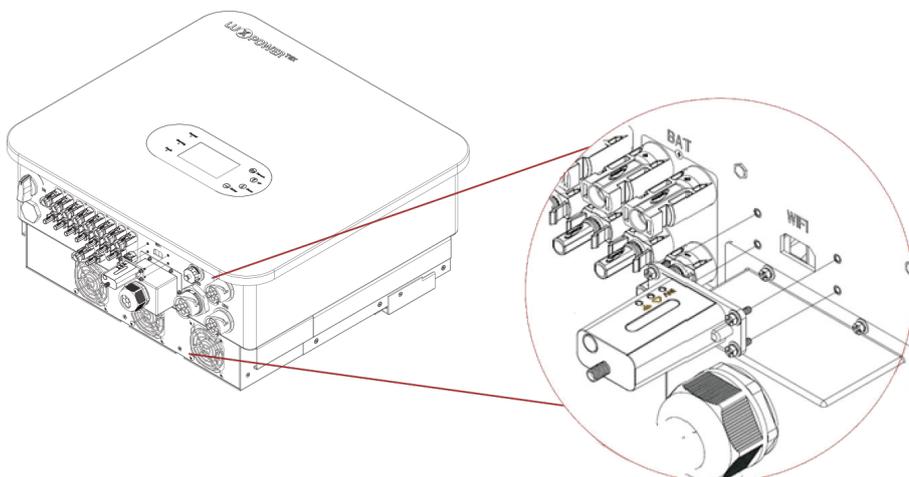


## 6.10 Dry Contact Connection



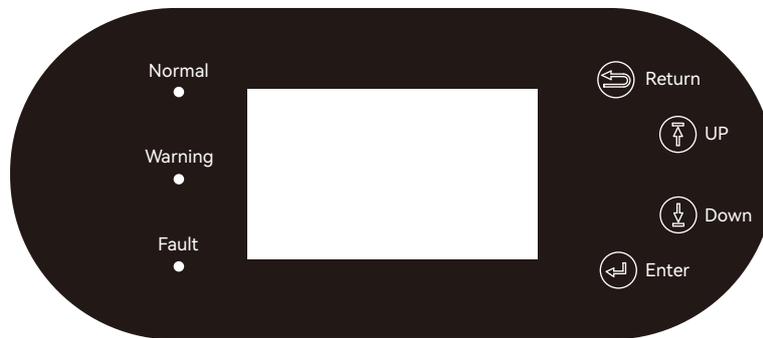
## 6.11 Installing the Communication Module

Install the communication module at the designated interface as shown in the diagram and secure it with the provided screws.



## 7. Operation Instructions

### 7.1 Indicator Lights and Button Introduction



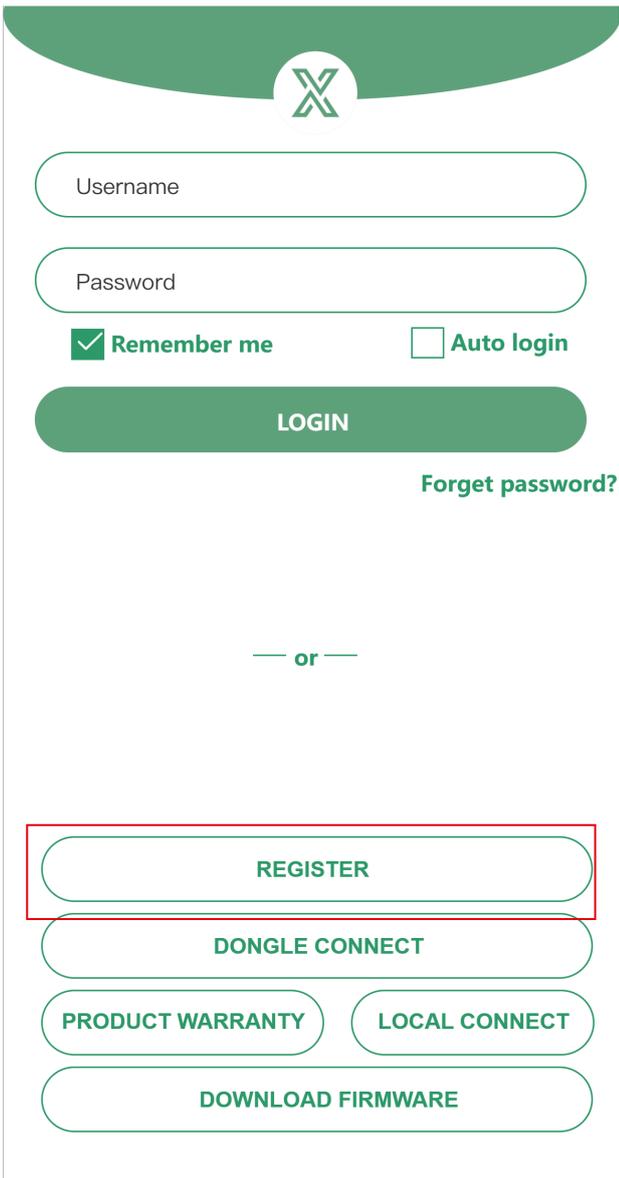
Normal	Green LED		Working normally	
			Firmware upgrading	Wait till upgrading complete
Warning	Yellow LED		Warning, inverter working	Need troubleshooting
Fault	Red LED		Fault, inverter stop work	Need troubleshooting

### 7.2 Monitoring Connection

Users have the capability to monitor the inverter through WiFi/WLAN/4G/2G encryption devices, allowing the viewing of monitoring data on a computer or remotely on a smartphone. To initiate this process, kindly download the LuxPower app from Google Play or the Apple App Store and proceed to log in to your user account.

#### 7.2.1 Sign up an account on the mobile phone APP or Website

The "customer code" is a unique code assigned to your distributor or installer. For this code, please contact your supplier directly.



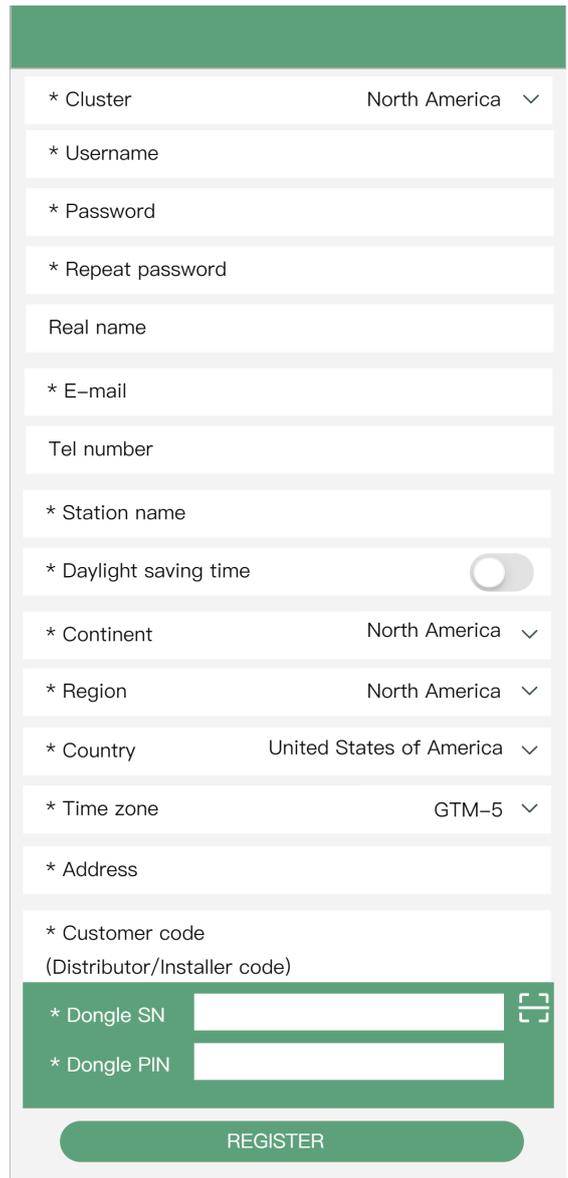


Remember me     Auto login

[Forget password?](#)

— or —



\* Cluster    North America ▾

\* Username

\* Password

\* Repeat password

Real name

\* E-mail

Tel number

\* Station name

\* Daylight saving time   

\* Continent    North America ▾

\* Region    North America ▾

\* Country    United States of America ▾

\* Time zone    GTM-5 ▾

\* Address

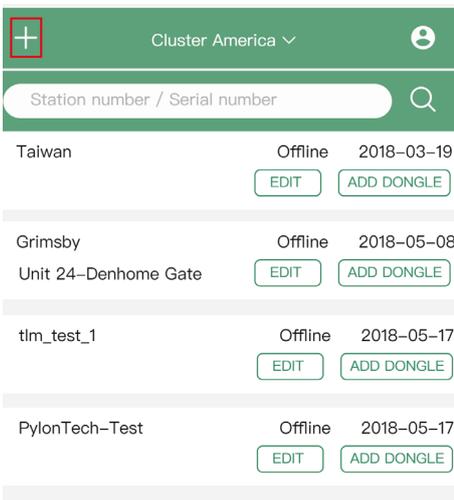
\* Customer code  
(Distributor/Installer code)

\* Dongle SN   

\* Dongle PIN   

### 7.2.2 Station and WiFi Dongle Creation

Upon registration, the station and WiFi dongle will be automatically generated. If you require additional stations to be created, follow the steps below.

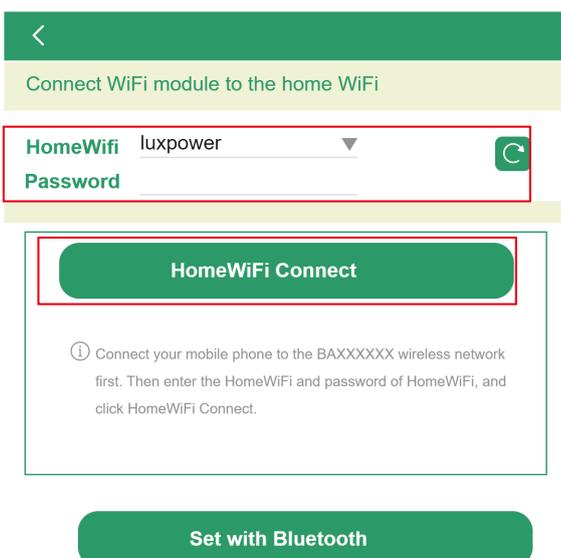
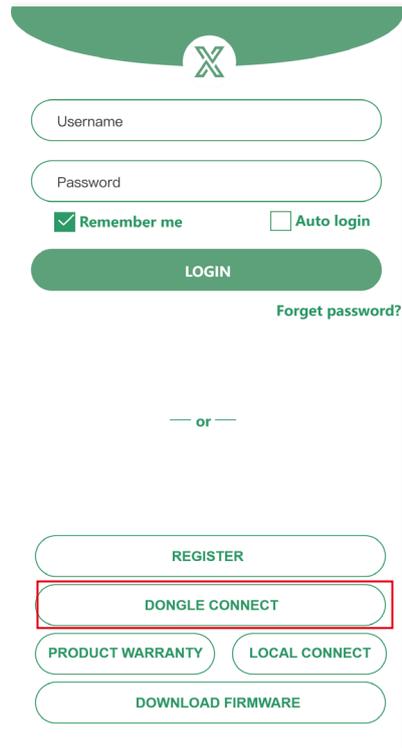


Cluster America ▾		
Station number / Serial number		
Taiwan	Offline	2018-03-19
	<input type="button" value="EDIT"/>	<input type="button" value="ADD DONGLE"/>
Grimsby	Offline	2018-05-08
Unit 24-Denhome Gate	<input type="button" value="EDIT"/>	<input type="button" value="ADD DONGLE"/>
t1m_test_1	Offline	2018-05-17
	<input type="button" value="EDIT"/>	<input type="button" value="ADD DONGLE"/>
PylonTech-Test	Offline	2018-05-17
	<input type="button" value="EDIT"/>	<input type="button" value="ADD DONGLE"/>

### 7.2.3 Set homewifi password to dongle

Follow these steps to set the home WiFi password for the dongle.

1. Connect your mobile phone to the "BAxxxxxxx" wireless network, where "BAxxxxxxx" is the serial number of the WiFi dongle.
2. Click the "DONGLE CONNECT" button on the app.
3. Choose the home WiFi to which the WiFi dongle will be connected, and enter the WiFi's password. Then, click "HomeWiFi Connect" The WiFi dongle will restart and attempt to connect to the server automatically.
4. Check the LEDs' status on the WiFi dongle. The middle light should be solid when the WiFi dongle successfully connects to our server.



5. Disconnect your mobile phone from the "BAxxxxxxx" wireless network. Log in to the app with your account and you will find the inverter information already visible. Now, you'll have the capability to monitor and control the inverter remotely using any smartphone or computer with an internet connection. you'll find the inverter information already appears. Now you'll be able to monitor and control the inverter remotely on any smart phone or computer that has an Internet connection.

**Please download the following guides for setting up WiFi dongle and monitoring account at Document Reference:**

**1. Wifi Quick Guidance**

Quick guidance for setting connection of WiFi module to home WiFi, you can also find a printed version in the packaging of the WiFi module.

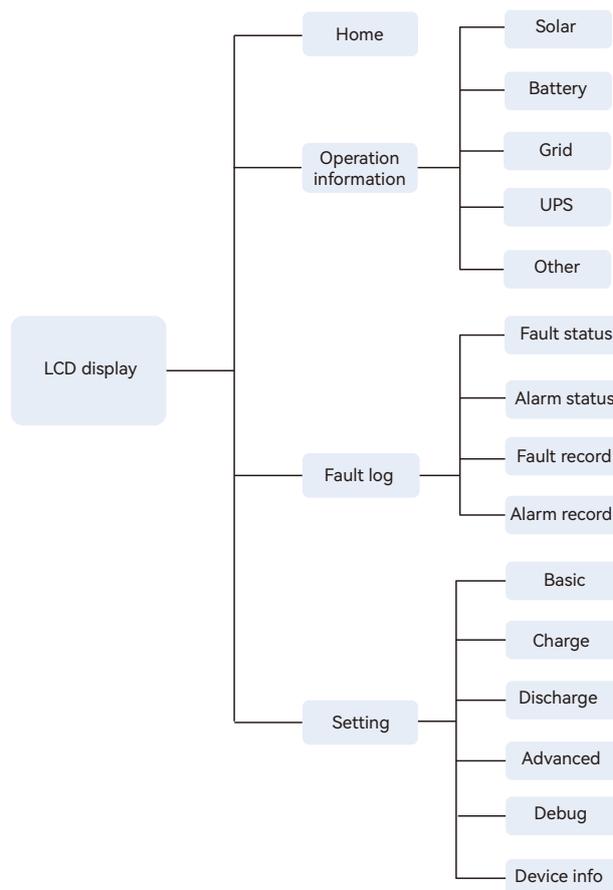
**2. Monitor system setup for Distributors and Monitor system setup for endusers**

Account registration, the description of each items and parameters, setting parameters

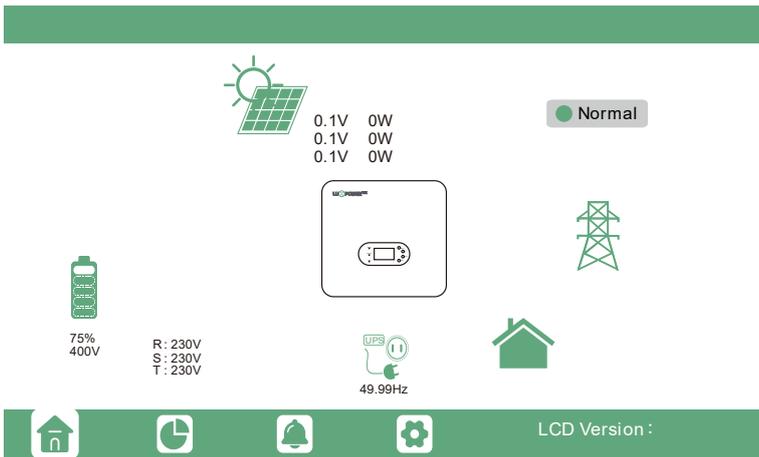
**3. Monitor\_UI\_Introduction**

Introduction of monitor interface

### 7.3 LCD Interface Settings Introduction

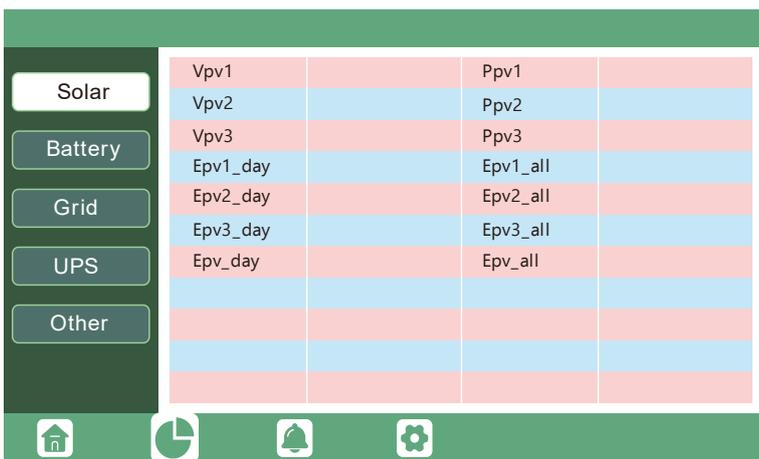


There are four main interfaces on the LCD: Home, Operation Information Query, Alarm, and Fault Record, Settings, as shown in the diagram below.

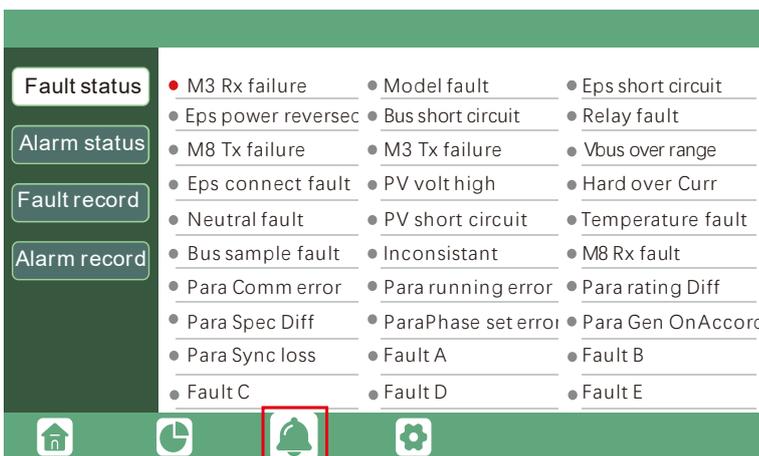


If the LCD is in sleep mode, simply touch the screen to wake it up. Upon activation, the home interface will be displayed. This interface provides users with a comprehensive overview of the system, including real-time information for each component. Key metrics such as Battery State of Charge (SOC), battery charge/discharge power, grid import/export power, load power, etc, will be readily accessible.

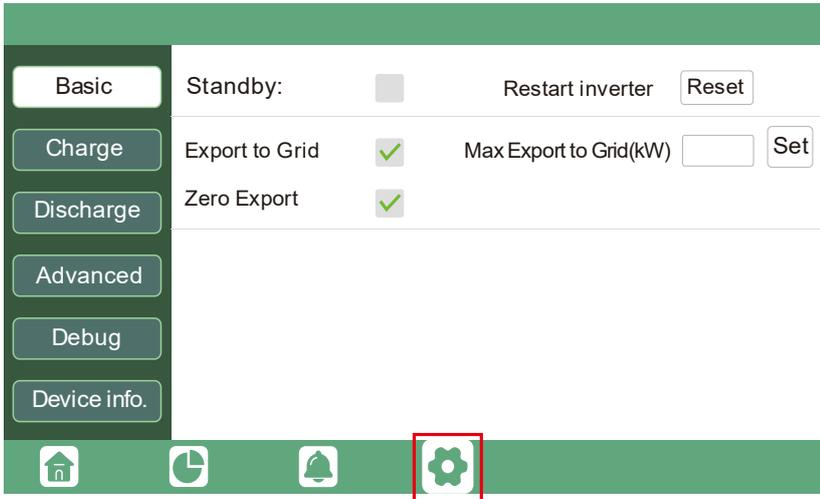
By touching the operation information icon on the LCD, users can view real-time operational data for various components, including Solar, Battery, Grid, UPS, etc. This feature allows for a detailed and up-to-the-minute understanding of the system's performance and individual component metrics.



By touching the fault record icon at the bottom of the screen. This section displays both current and historical fault and warning information. It serves as a valuable tool for monitoring and addressing any issues that may have occurred during the system's operation.



By touching the settings icon at the bottom of the screen, users can access all the machine's settings on that page. This section allows for configuration adjustments and customization of various parameters. For detailed mode settings please refer to the following chapter on operation mode settings.



## 7.4 Operating Mode Settings

### 7.4.1 Self-consumption Mode

In this mode, the priority order of load supply sources is Solar>Battery>Grid. The priority order of solar power usage is Load>Battery>Grid.

When solar power is sufficient, it will take the load, then charge the battery, and finally feed excess power back into the grid (if the feedback function is enabled).

In cases where solar power alone is insufficient for the load, both solar and battery will contribute. If the battery is empty, the grid will be utilized to meet the load.

When the battery is unable to supply power, priority shifts to using solar power for the load. If solar power is insufficient the grid becomes the source of power for the load.

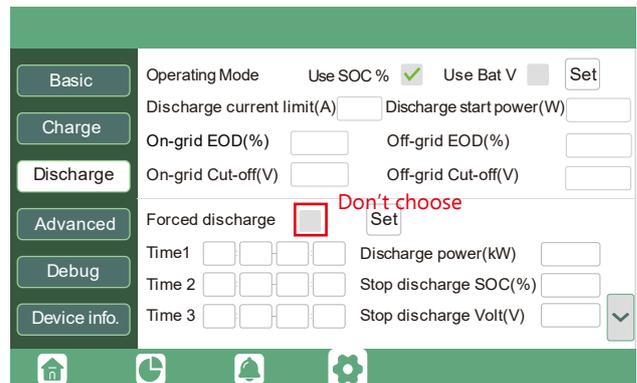
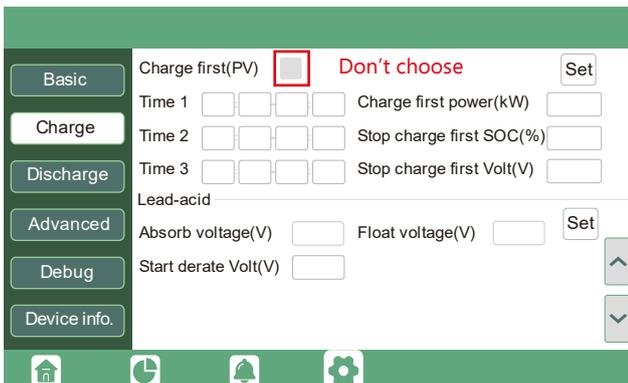
If both solar power and the battery are unable to supply power, the load will be sourced from the grid.

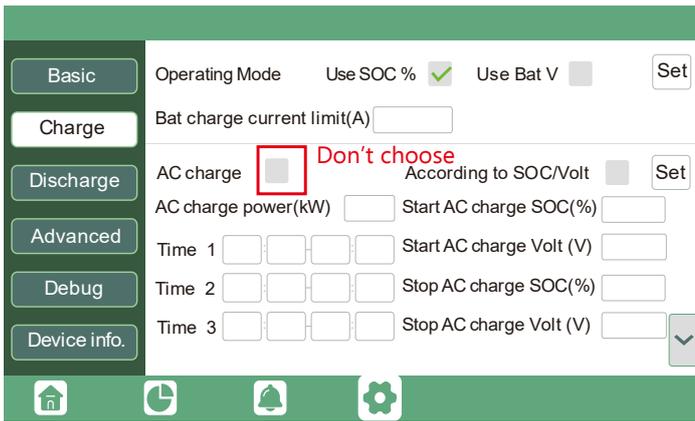
#### Application Scenarios

Self consumption mode will increase the self consumption rate of solar power and reduce the energy bill significantly.

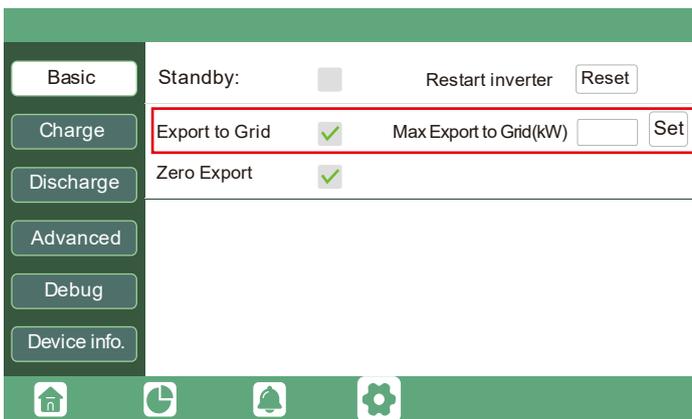
#### Related Settings

This mode is set as the default mode, effective when Charge Priority , AC Charge, and Forced discharge are disabled.

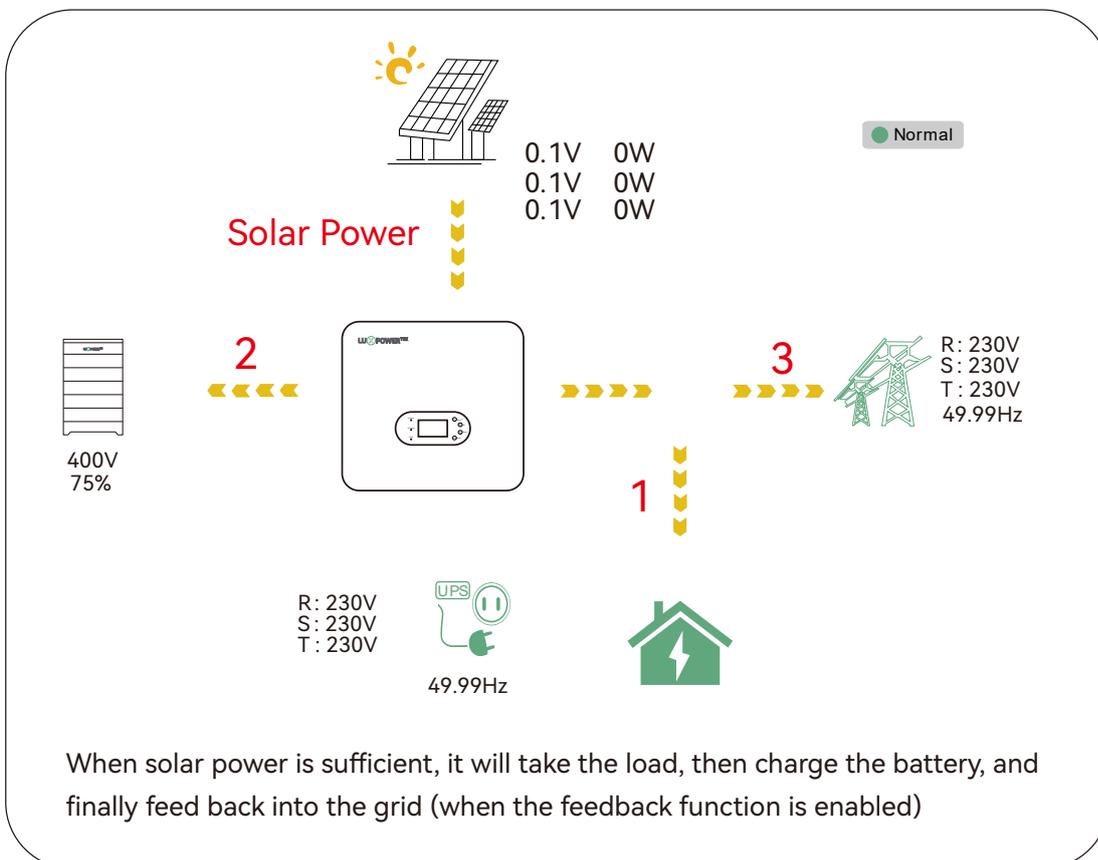


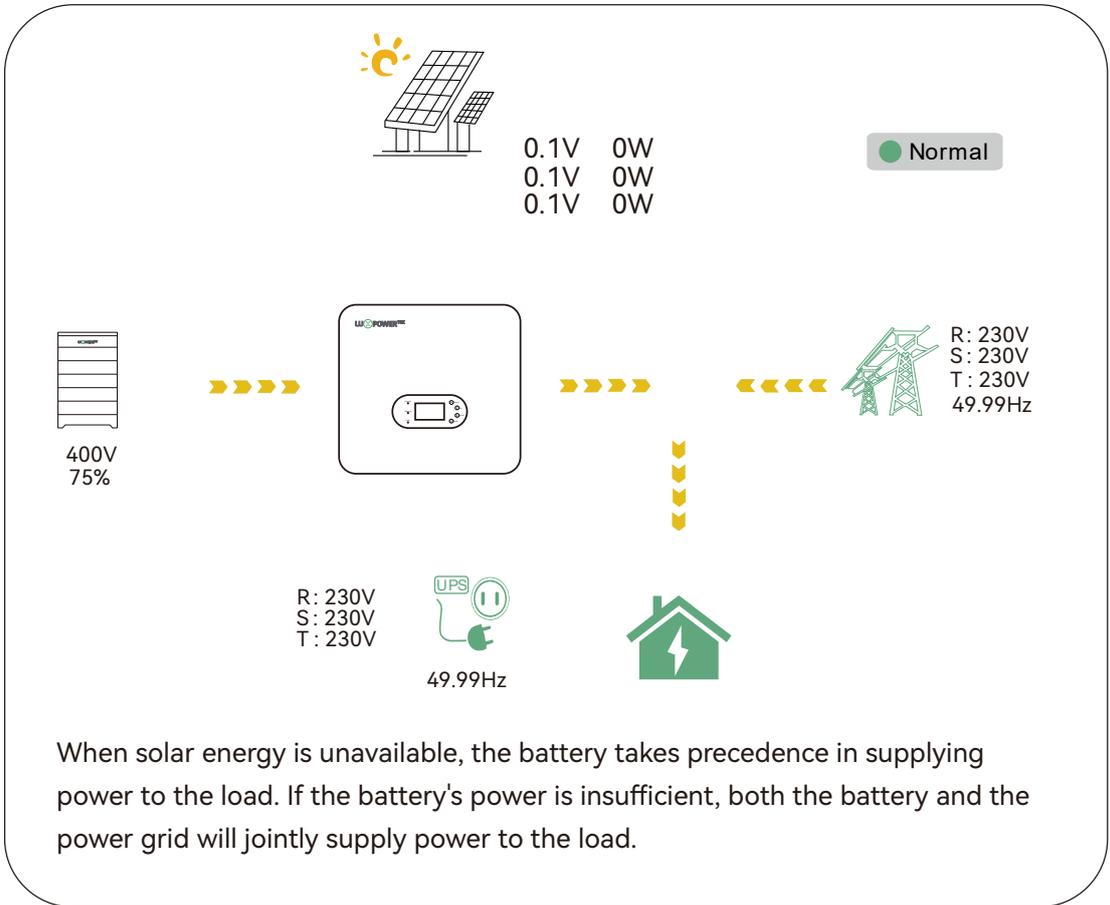
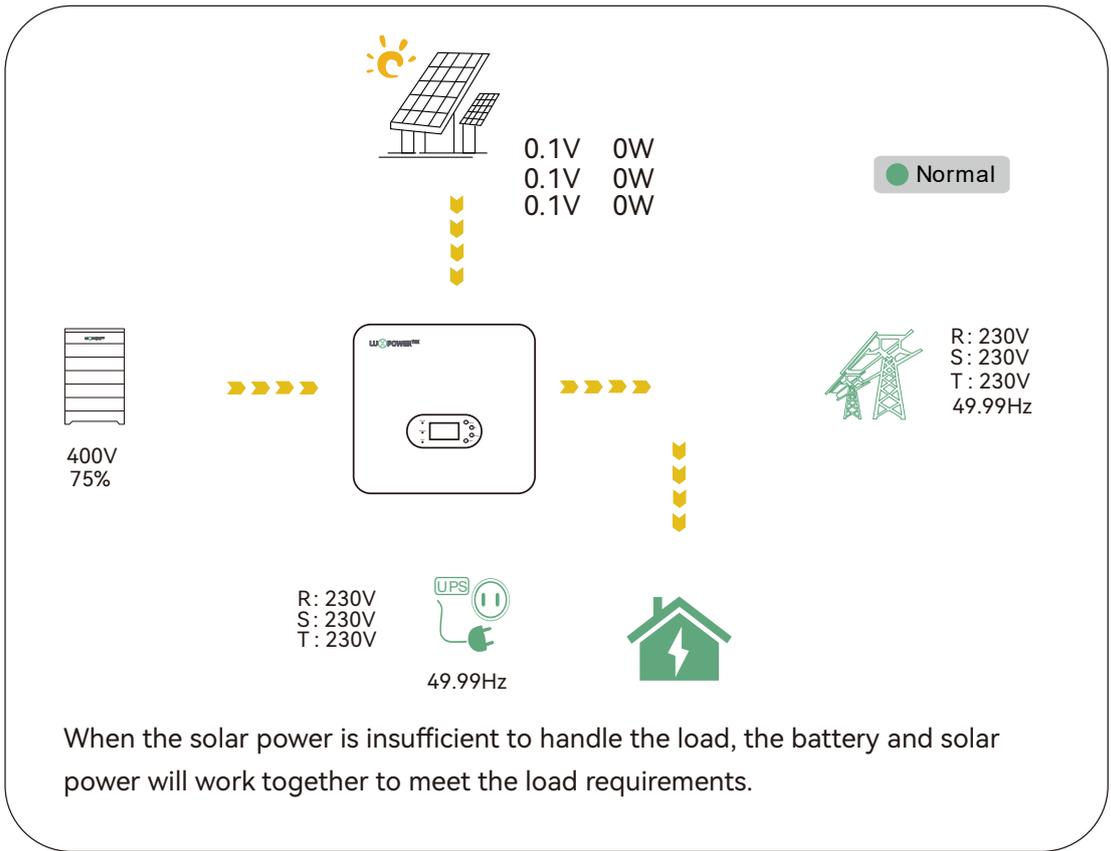


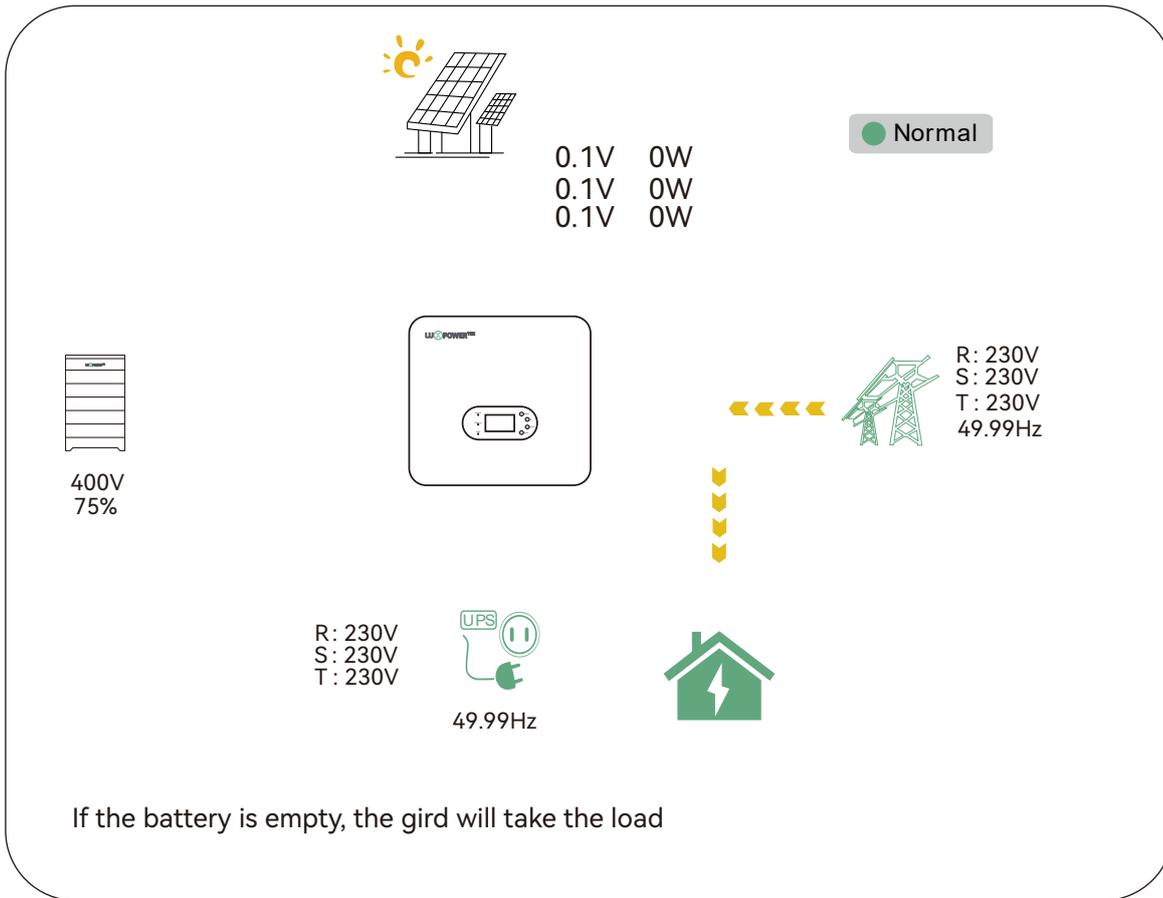
To export power to the grid, enable the "export to grid" option, ensuring compliance with local grid regulations



**Example:**







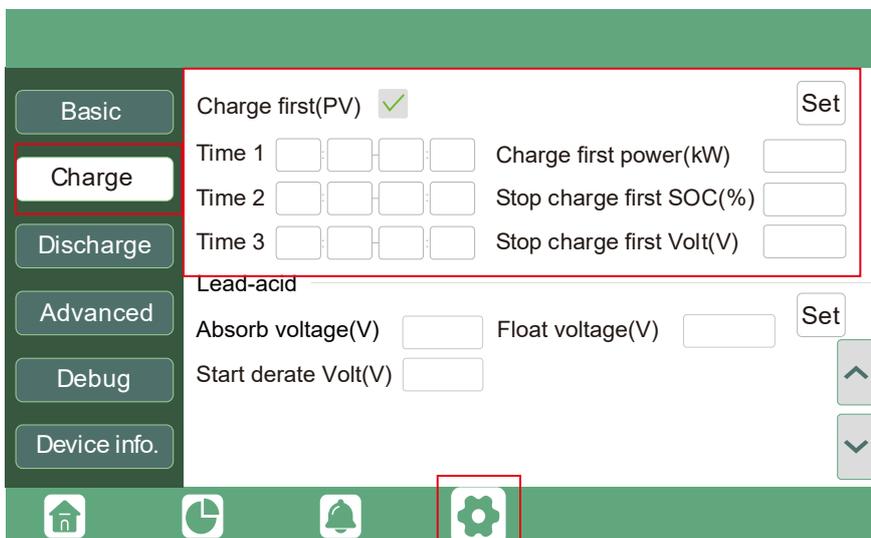
### 7.4.2 Charge First Mode

In this mode, the priority order for solar power usage is Battery > Load > Grid. During the Charge Priority time period, grid power is prioritized to supply the load. If there is excess solar power after battery charging, the surplus solar power will be used together with grid power to supply the load.

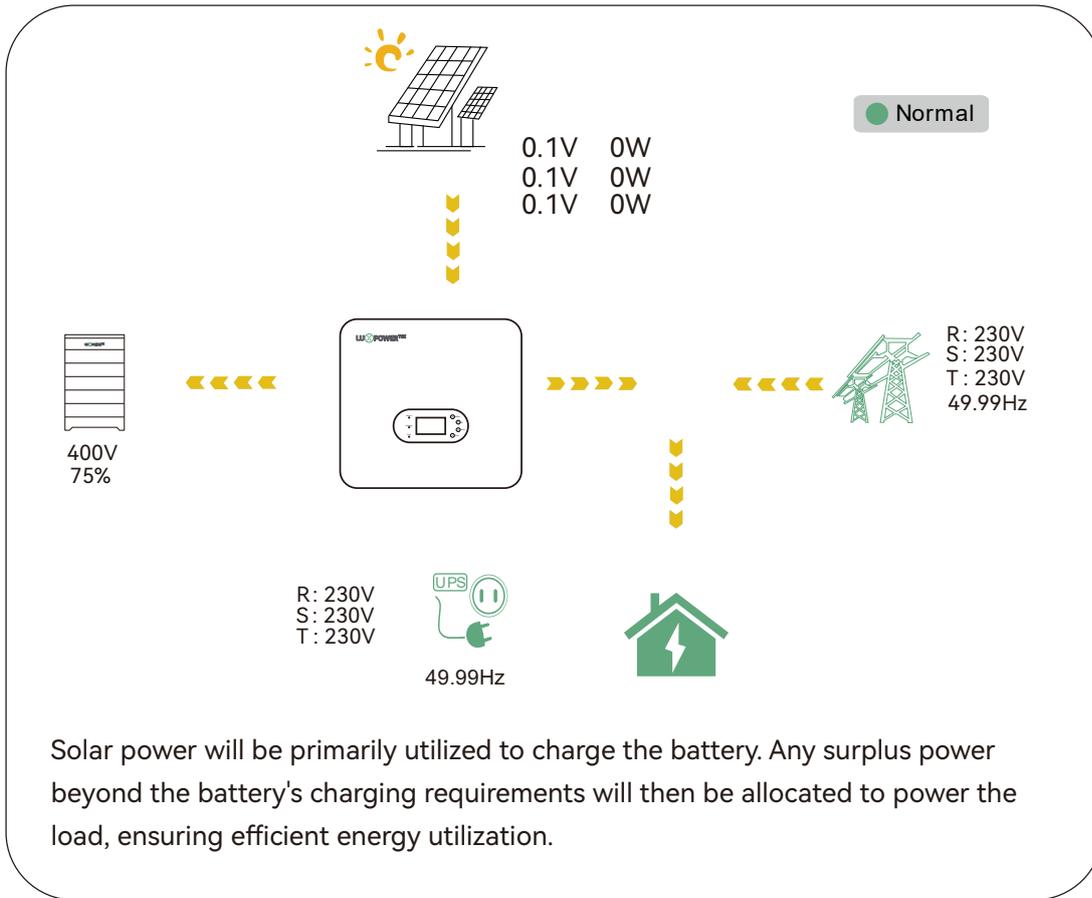
#### Application Scenarios:

This mode is suitable when users prefer to use solar power for battery charging, and grid power is used to supply loads.

#### Related Settings



**Example:**



### 7.4.3 Forced Charge Mode

In this mode, users can configure AC charging to charge the battery from the grid during periods of low electricity prices. Additionally, battery discharging can be set to supply power to loads or feed excess power back to the grid during periods of high electricity prices.

#### Application Scenarios

This mode is ideal for areas with notable variations in peak and off-peak electricity tariffs.

**Example:**

**AC Charge Mode**

Users have the flexibility to configure the inverter for either a direct charge or a charge based on the battery State of Charge (SOC) and voltage over a specified duration.

Basic | Charge | Discharge | Advanced | Debug | Device info.

Operating Mode Use SOC %  Use Bat V  Set

Bat charge current limit(A)

AC charge  According to SOC/Volt  Set

AC charge power(kW)  Start AC charge SOC(%)

Time 1  :  :  :  Start AC charge Volt (V)

Time 2  :  :  :  Stop AC charge SOC(%)

Time 3  :  :  :  Stop AC charge Volt (V)

**Discharge Mode**

Discharging settings options

Basic | Charge | Discharge | Advanced | Debug | Device info.

Operating Mode Use SOC %  Use Bat V  Set

Discharge current limit(A)  Discharge start power(W)

On-grid EOD(%)  Off-grid EOD(%)

On-grid Cut-off(V)  Off-grid Cut-off(V)

Forced discharge  Set

Time1  :  :  :  Discharge power(kW)

Time2  :  :  :  Stop discharge SOC(%)

Time3  :  :  :  Stop discharge Volt(V)

Discharge current limit(A): The Max. discharge current from Battery

Discharge start power(W): The default value is 0

When the inverter detects the import power is higher than this value, battery start discharging, otherwise battery will keep standby

On-grid Cut-off(%) and Off-grid Cut-off(%)

On-grid Cut-off(V) and Off-grid Cut-off(V):

End of discharge SOC/Cut off voltage in on-grid and off-grid condition respectively.

Forced discharge: Settings for battery force discharge within certain time period.

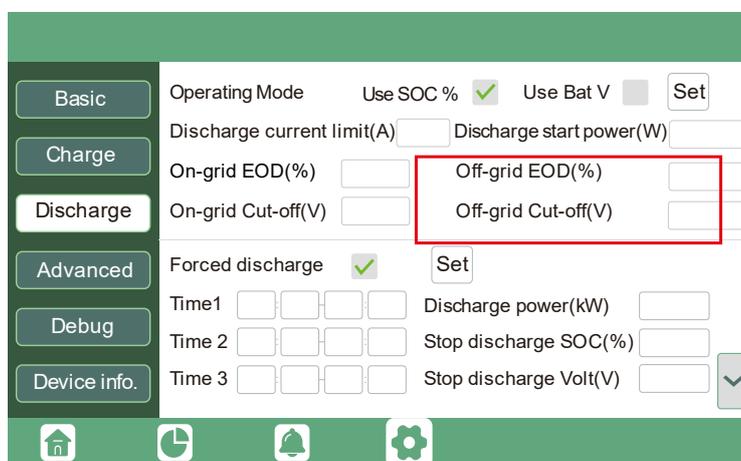
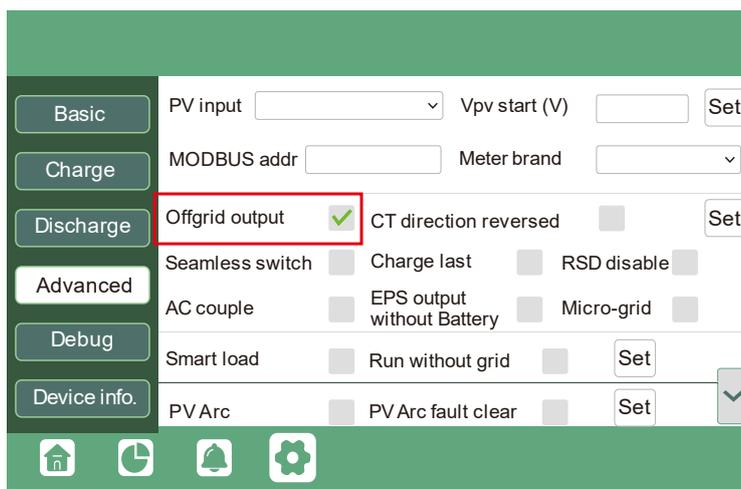
In the preset time period, the inverter will discharge battery at the power set by “discharge power”, until battery SOC or voltage reaches “Stop discharge ”value.

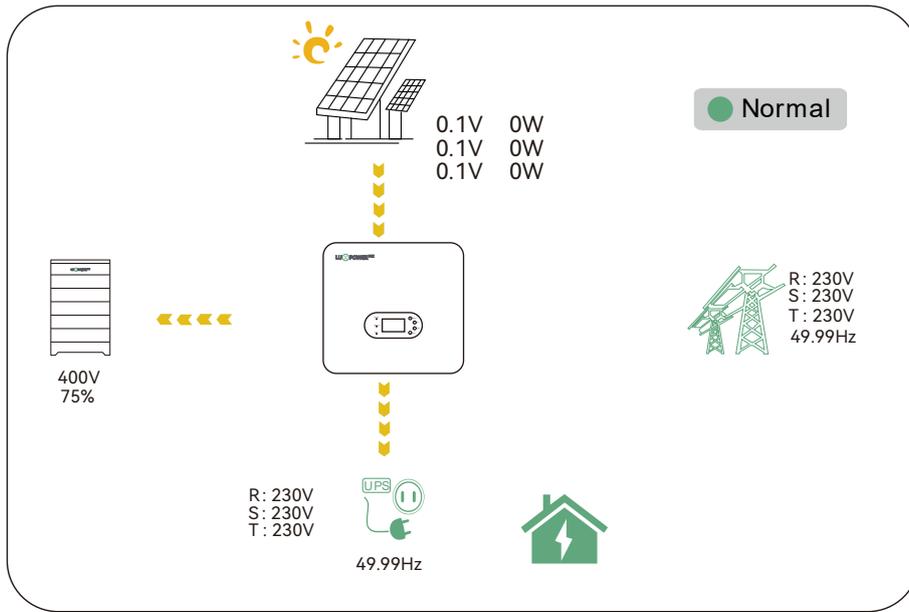
#### 7.4.4 Off-grid Mode

When the grid is interrupted, the inverter switches to Off-grid mode to supply power to critical loads; when the grid is restored, the inverter switches to On-grid mode to operate. (Mainly applicable to unstable grid and critical loads)

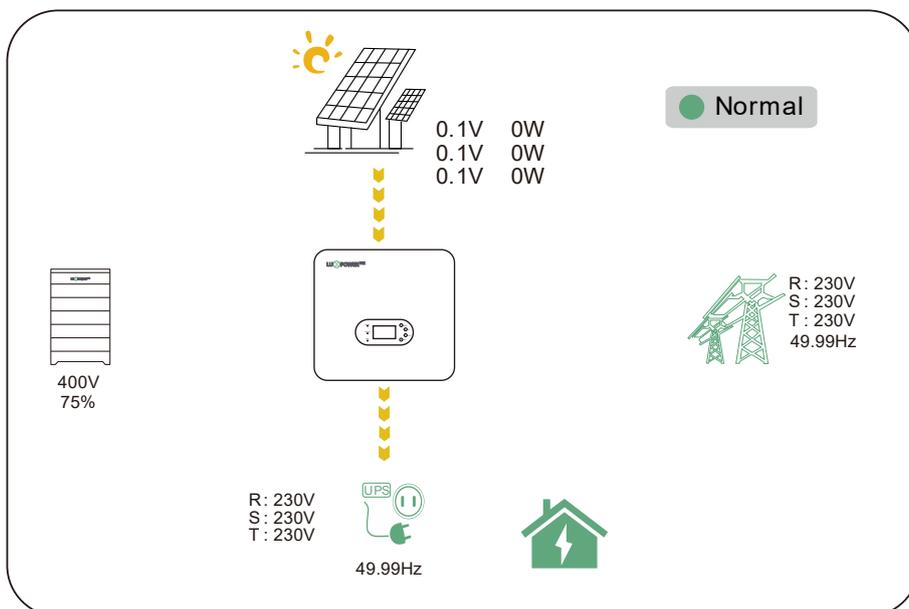
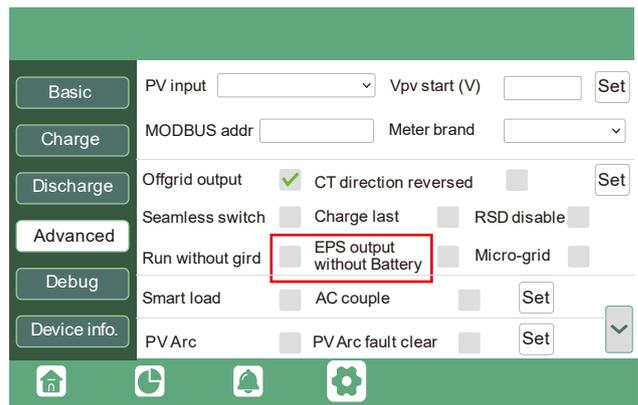
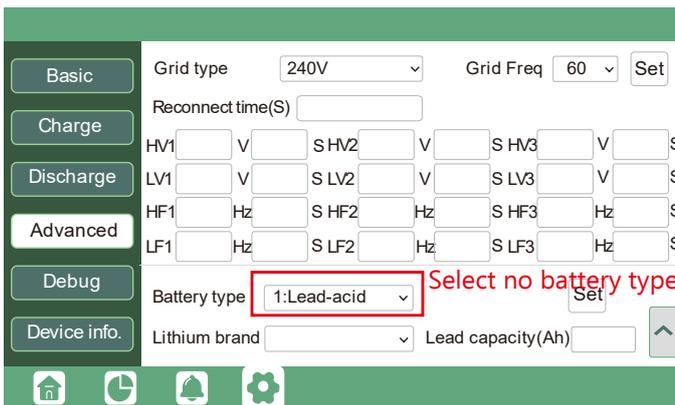
Off-grid settings options

You can set the Off-grid output enable and also the battery Off-grid stop discharge SOC and Cut-off voltage.





In situations where no battery is present, users can enable individual off-grid functionality for the PV system. This can be achieved by selecting the "No battery" type and subsequently choosing the EPS output without battery.

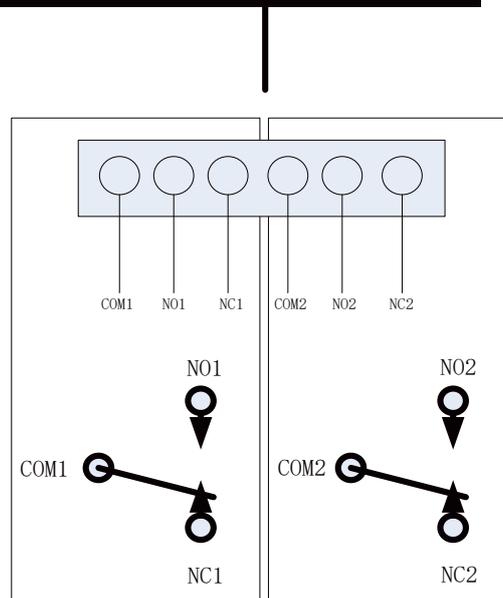
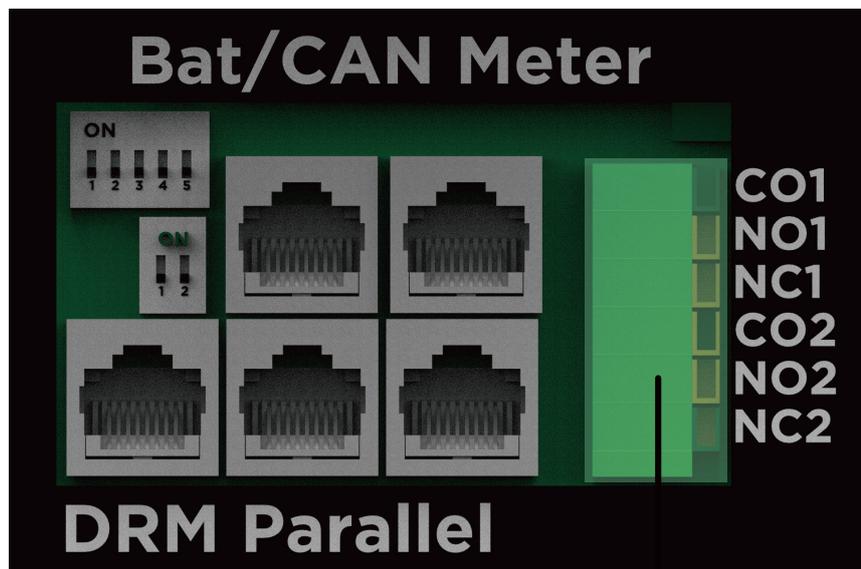


## 7.5 GEN Port Function

### 7.5.1 Working with a Generator

- This inverter is designed to work seamlessly with a generator. It comes equipped with a generator port specifically designed for connecting a three-phase generator with an input voltage of 230/400V.
- Upon the generator's activation, the device will automatically disconnect from the grid, directing all loads connected to the EPS (Emergency Power System) to be powered by the generator. Simultaneously, the battery will undergo a charging cycle.
- For users who wish to initiate the generator remotely using this device, it's essential to connect the generator start signal to the COM port of the device. Refer to the diagram for specific connection details; it can be linked to COM1 and NO1 of a normally open switch or COM1 and NC1 of a normally closed switch.
- The system intelligently uses the battery's State of Charge (SOC) or battery voltage to determine whether it's necessary to remotely start or stop the generator.

Note: The straight-through relay on the generator port has a rating of 60A. When starting the generator, it's crucial to ensure that the total load and charging current do not exceed 60A.



### Generator Start Conditions:

When utility grid fails and

-When the battery discharges to the set discharge cutoff point

There is a force charge request from battery

-When the battery voltage or SOC is lower than Generator Charge start Volt/SOC settings.

### Generator Stop Conditions:

1. When the battery voltage or SOC is above the charging voltage/SOC set value.

Basic

Operating Mode Use SOC %  Use Bat V  Set

Charge

Bat charge current limit(A)

Discharge

AC charge  According to SOC/Volt  Set

Advanced

AC charge power(kW)  Start AC charge SOC(%)

Debug

Time 1     Start AC charge Volt (V)

Time 2     Stop AC charge SOC(%)

Time 3     Stop AC charge Volt (V)

Device info.

Basic

Generator

Charge current limit(A)  Gen rated power(kW)  Set

Charge

Charge start Volt(V)  Charge start SOC(%)

Discharge

Charge end Volt(V)  Charge end SOC(%)

Advanced

AC couple

Start Volt(V)  Start SOC(%)  Set

Debug

End Volt(V)  End SOC(%)

Device info.

## 7.5.2 AC Coupling

This device supports AC coupling connection with existing on-grid solar system. The existing solar energy system needs to be connected to the GEN port of the inverter, however, due to this port being occupied, the generator function will be unavailable. It is also necessary to enable the AC COUPLE function.

After AC couple function enabled:

When the grid is on: The GEN terminal is connected to the grid terminal inside the inverter, the hybrid inverter will work in conjunction with the on-grid inverter to supply power to loads, charge batteries, any remaining energy will be exported to the grid.

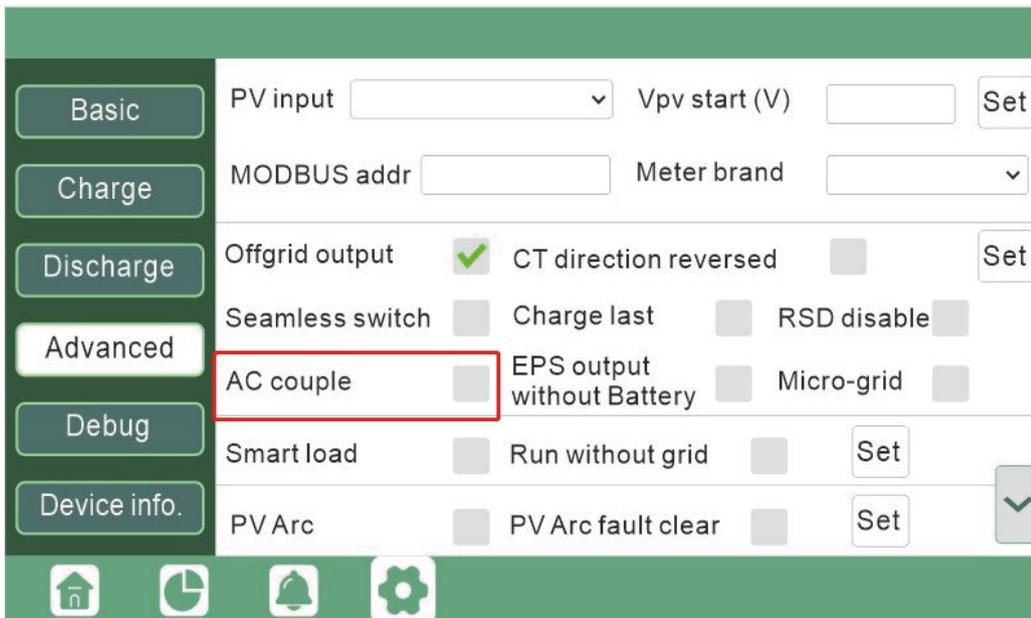
When the grid is off: The GEN terminal is connected to the LOAD terminal inside the inverter. In this scenario, the loads will be primarily supplied by solar power. If the solar panels generate more power than the load consumption, the excess solar power will be stored in the battery. When solar power exceeds the combined power demand of the loads and the maximum battery charging power (e.g., when the battery is nearly full), the inverter will signal the on-grid inverter to reduce power via the frequency shifting power reduction mechanism. This helps maintain the balance between generation and consumption within the micro-grid system.

Start SOC(%): The SOC at which the AC coupled inverters are turned on when in off-grid mode. (50%~70% recommended)

End SOC(%): The SOC at which the AC coupled inverters are shut down when in off-grid mode. (90% recommended)

When On-Grid and Export to Grid are enabled, the AC-coupled inverter will always be on, and it will sell any extra power back to the grid. Ensure you are allowed to sell power to your utility provider when using AC-coupled PV arrays on-grid.

When Export to Grid is disabled, the AC-coupled inverter will stay at off mode and could not work at on-grid mode to sell power.



Basic

Charge

Discharge

Advanced

Debug

Device info.

Generator

Charge current limit(A)  Gen rated power(kW)  Set

Charge start Volt(V)  Charge start SOC(%)

Charge end Volt(V)  Charge end SOC(%)

AC couple

Start Volt(V)  Start SOC(%)  Set

End Volt(V)  End SOC(%)

Home

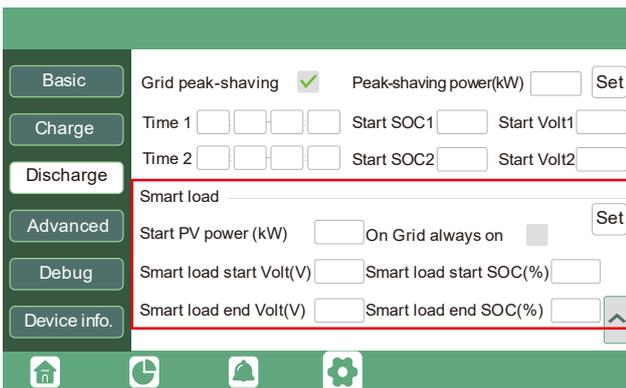
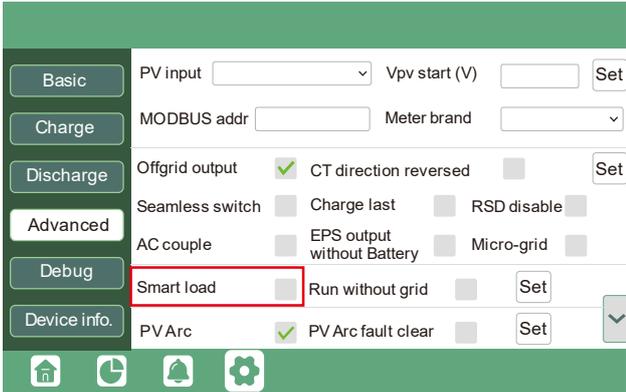
Dashboard

Notifications

Settings

### 7.5.3 Smart Load

This function transforms the Gen input connection point into a load connection point. When this function is enabled, the inverter supplies power to this load when the battery SOC and PV power exceed user-defined values. For example, with Smart Load Start SOC set to 90%, Smart Load End SOC set to 85%, and Start PV Power at 300W, the operation is as follows: when PV power exceeds 300W and the battery SOC reaches 90%, the Smart Load Port activates automatically to power the load. It deactivates automatically when the battery SOC drops below 85% or PV power falls below 300W.



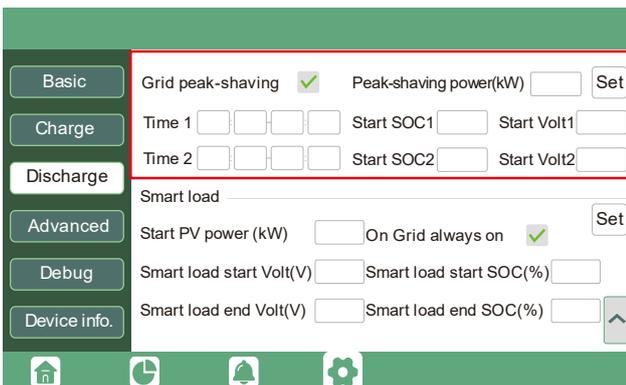
#### WARNING

When the Smart load is switched on, it is forbidden to connect the generator at the same time, otherwise the device will be damaged!

### 7.6 Grid Peak-shaving Function

Grid peak-shaving & Grid peak-shaving power(kW)

Is used to set the maximum power that the inverter will draw from its grid power.



### 7.6.1 Setting Parameters

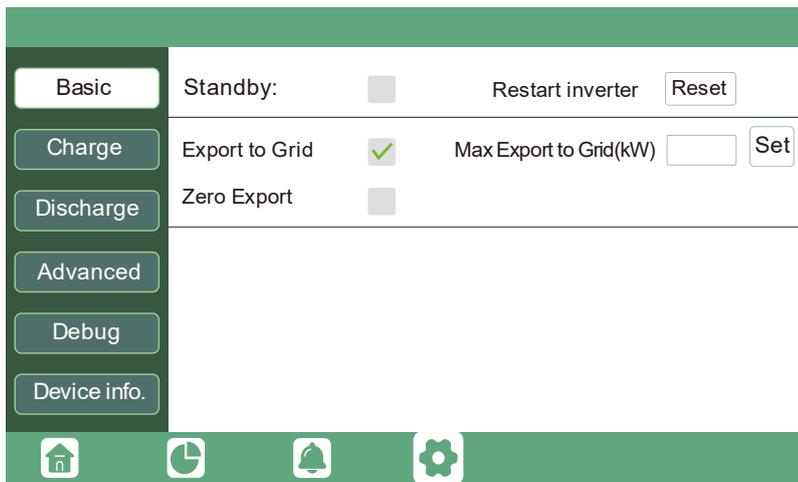
By clicking on the gear icon at the bottom of the screen, you'll access the inverter's parameter setting page

#### (1). Basic settings

**Restart inverter:** This option allows you to restart the system. Note that power may be interrupted during the restart.

**Export to Grid:** This setting is used for enabling or disabling the zero export function. If exporting solar power is not allowed, disable the "Export to Grid" option. Enabling "Zero export" ensures that export detection and adjustment occur every 20 milliseconds, preventing any solar power from being exported. If export is allowed, enable "Export to Grid" and set a maximum allowable export limit in "Max. Export to Grid (kW)".

**Standby:** This setting allows you to switch the inverter between normal and standby status. In standby status, the inverter will cease charging, discharging operations, and solar feed-in.

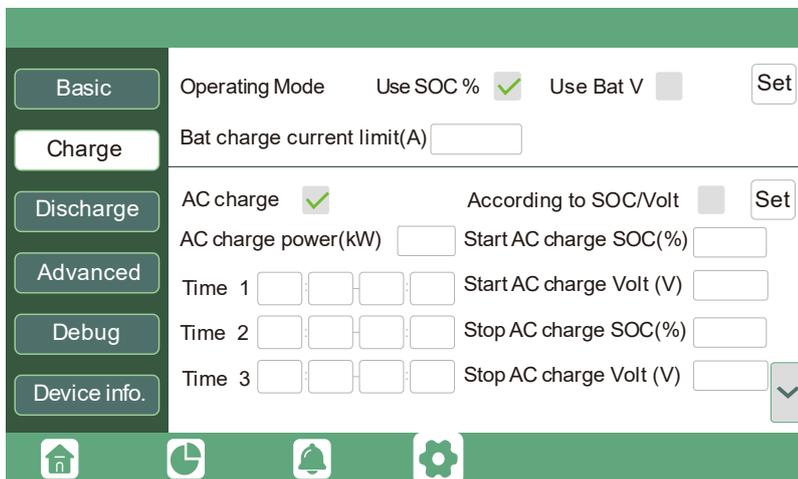


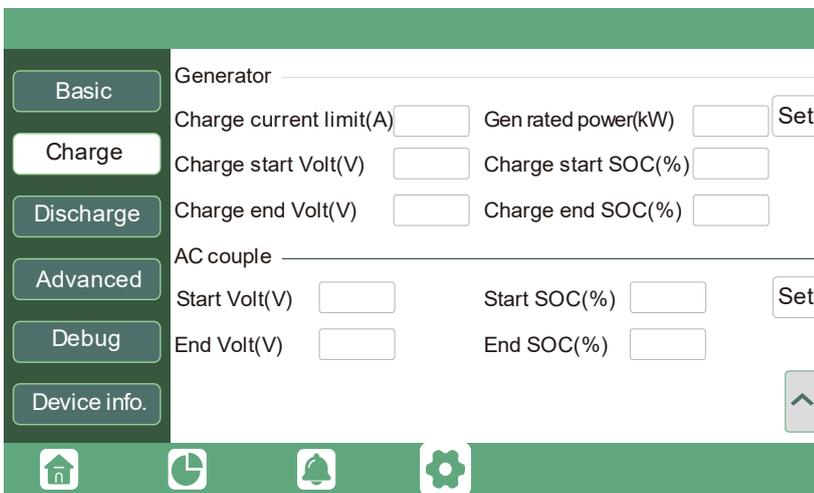
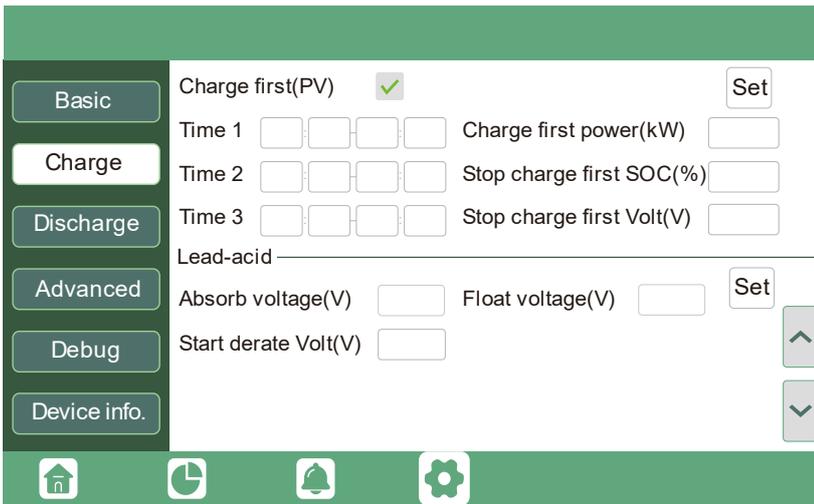
### 7.6.2 Charge setting

**Operating Mode :** Users can decide to use SOC or BatV to control charge and discharge logic depending on battery type.

**Bat charge current limit(A):** Users can set Max charge current.

**AC Charge:** Utility charge configuration. If users want to use grid power to charge their battery, then they can enable "AC Charge", set time periods when AC charging can happen, AC Charge power(kW) to limit utility charging power, and "Stop AC Charge SOC(%)" as the target SOC for utility charging. "Stop AC Volt(V)" as the target battery voltage for utility charging.





**Charge first:** PV charge configuration. When using enable Charge first, PV will charge the battery as a priority, set time periods when PV charge can happen, charge first power(kW) to limit PV charge power, and “**Charge first SOC(%)**” as the target SOC for PV charge first. “Charge first Volt(V)” as the target battery voltage for PV Charge first. Lead acid: When using Lead-acid battery, you need to set parameters in these programs, Follow the battery manufacturer's recommendation.

### Generator

**Bat charge current limit(A):** Set the Max. battery charge current from the Generator. The Generator will start charging according to the Charge start Volt/SOC, and stop charging when the battery voltage or SOC reaches the Charge end Volt/SOC value.

**Gen rated power:** Inverter has the peak-shaving function, when you need you can enable it and setup the Gen peakshaving power(W)

### 7.6.3 Discharge setting

#### Operating Mode

You can choose “Use SOC %” or Use Bat V” to control the battery discharge state

**Discharge current limit(A):** The Max. discharge current from battery

**Discharge start power(W):** The Min. value can be set to 50.

When the inverter detects the import power is higher than this value, battery start discharging, otherwise battery will keep standby

On-grid Cut-off(%) and Off-grid Cut-off(%)

/On-grid Cut-off(V) and Off-grid Cut-off(V):

End of discharge SOC/Cut off voltage in on-grid and off-grid condition respectively.

**Forced discharge:** Settings for battery force discharge within certain time period. In the preset time period, the inverter will discharge battery at the power set by “discharge power”, until battery SOC or voltage reaches “Stop discharge ”value.

Basic	Operating Mode	Use SOC % <input checked="" type="checkbox"/>	Use Bat V <input type="checkbox"/>	Set
Charge	Discharge current limit(A)	<input type="text"/>	Discharge start power(W)	<input type="text"/>
Discharge	On-grid EOD(%)	<input type="text"/>	Off-grid EOD(%)	<input type="text"/>
Advanced	On-grid Cut-off(V)	<input type="text"/>	Off-grid Cut-off(V)	<input type="text"/>
Debug	Forced discharge	<input checked="" type="checkbox"/>	Set	
Device info.	Time1	<input type="text"/>	Discharge power(kW)	<input type="text"/>
	Time 2	<input type="text"/>	Stop discharge SOC(%)	<input type="text"/>
	Time 3	<input type="text"/>	Stop discharge Volt(V)	<input type="text"/>

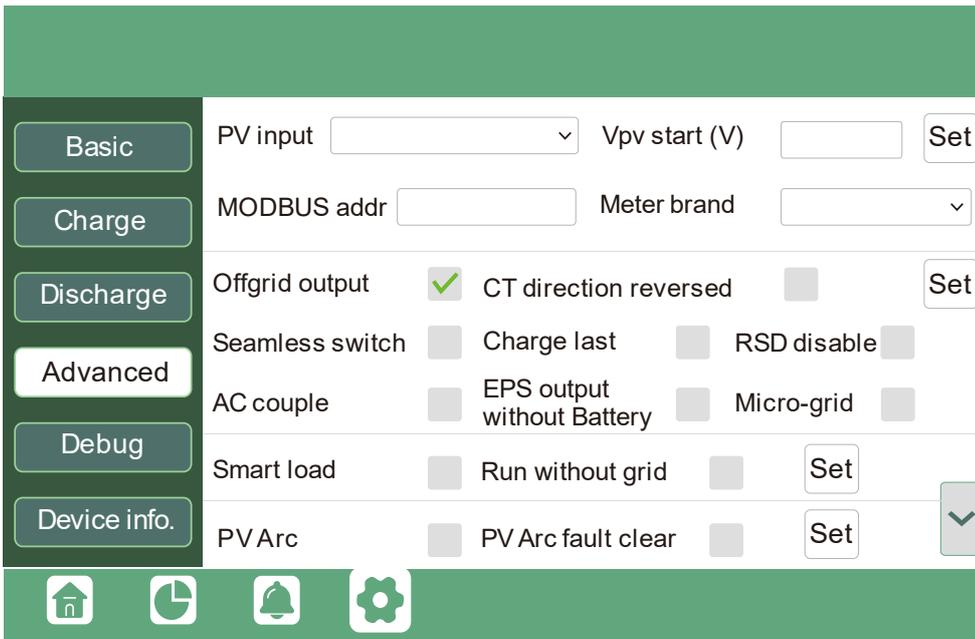
### 7.6.4 Advanced setting

Advanced setting is mainly by installer after installation.

Basic	Grid type	240V	Grid Freq	60	Set	
Charge	Reconnect time(S)	<input type="text"/>				
Discharge	HV1	<input type="text"/>	SHV2	<input type="text"/>	S HV3	<input type="text"/>
Advanced	LV1	<input type="text"/>	S LV2	<input type="text"/>	S LV3	<input type="text"/>
Debug	HF1	<input type="text"/>	S HF2	<input type="text"/>	S HF3	<input type="text"/>
Device info.	LF1	<input type="text"/>	S LF2	<input type="text"/>	S LF3	<input type="text"/>
	Battery type	1:Lead-acid	Set			
	Lithium brand	<input type="text"/>	Lead capacity(Ah)	<input type="text"/>		

**Grid type:** You can choose by yourself, 220V, 230V, 240V.

**Battery type:** No battery, lead-acid or lithium-ion. If lead-acid battery is selected, please input correct battery capacity If lithium-ion battery is selected, please choose the battery brand in the Lithium brand drop down list.



**Meter type:** Please select it according to the meter that's to be installed.

**Charge last:** When users want to use solar power in the order of loads -- grid export -- battery charging.

**Offgrid output:** It is for users to set if the inverter provides backup power or not when the grid is lost. If users want the load to be seamlessly transferred to the inverter backup power, “**Seamless switch**” must be enabled. If customers don't have a battery installed yet, but still wish to have inverter backup power with only solar panels connected, “**PV Grid Off**” can be enabled to use solar power to supply load when the grid fails or load-shedding happens. Micro-grid: only needs to be set when the generator is connected to the inverter’s grid port. With this option enabled, the inverter will use AC power to charge the battery and won't export any power through the grid port if AC power is present at the inverter’s grid port.

**Role:** The Role setting of the parallel system, only one inverter is allowed to be set as Primary, and the others are all Subordinate.

**Phase:** This is the phase code setting of the EPS output. The system will automatically detect the phase sequence of the inverter (consistent with the phase sequence of the connected Grid mains) and display on the inverter after it is connected to the grid.

**Notice:**

- (1). All setting of parallel inverters need to be done in Standby or Fault Mode.
- (2). If the system is connected to a lithium battery, the host of the lithium battery needs to communicate with the inverter which is set as Primary in the parallel system.
- (3). Please keep all the setting are same for each inverter in the parallel system on the LCD or Web monitor.

## 8. System Maintenance

### 8.1 Start and Shutdown the Inverter

#### Start the inverter

**Step 1.** Make sure the inverter is properly connected to the batteries, panels, grid, etc(see system wiring diagram)

**Step 2.** Turn on the battery system firstly, then turn on the built-in battery breaker.

**Step 3.** Turn on PV DC disconnect switch, make sure the PV voltage of the strings are higher than 120V, and check if the inverter works in PV charge or PV charge back-up mode.

**Step 4.** Make sure step1 to step3 above work properly before turning on the grid power or generator breaker.

**Step 5.** Turn on the built-in load breaker before providing power to EPS load.

**Step 6.** Turn on the built-in grid breaker or generator breaker, check if the inverter can go to bypass mode and on-grid mode normally.

#### Shut down the inverter

##### DANGER

Do not disconnect the battery, PV and AC input power under load.

If there is emergency issue, and you have to shut down the inverter, please follow the steps as below.

**Step 1.** Turn off the Grid breaker or Generator of the inverter.

**Step 2.** Switch off the load breaker.

**Step 3.** Turn off PV breaker and then battery breaker, waiting for the LCD to go off.

##### WARNING

After powering off the inverter system, there may still be residual electricity and heat in the enclosure, which could cause electric shock or burns. Therefore, it is recommended to wear insulated gloves and wait for 5 minutes after powering off the inverter system before performing any operations on it.

### 8.2 Regular Maintenance

To ensure the long term and proper operation of the inverter, it is recommended that regular maintenance is carried out as described in this section.

**NOTICE**

During maintenance tasks such as system cleaning, electrical connections check, and ensuring ground reliability, it is necessary to shut down the system.

System cleaning (once every 6 months to 1 year)

- Check the heat sink for any obstructions or dust accumulation periodically.

System operational check (once every 6 months)

- Check the appearance of the inverter for damage or deformation.
- Check the inverter for abnormal noises during its operation.
- Check that the inverter parameters are set correctly when the inverter is running.

Electrical connections check (6 months after the first commission, then every 6 months to once a year)

- Check the cable connections for detachment and looseness.
- Check the cable for damage, paying particular attention to the skin of the cable in contact with metal surfaces for signs of cuts.

Ground reliability (6 months after the first commission, then every 6 months to once a year)

- Check that the earth cable is securely in place.

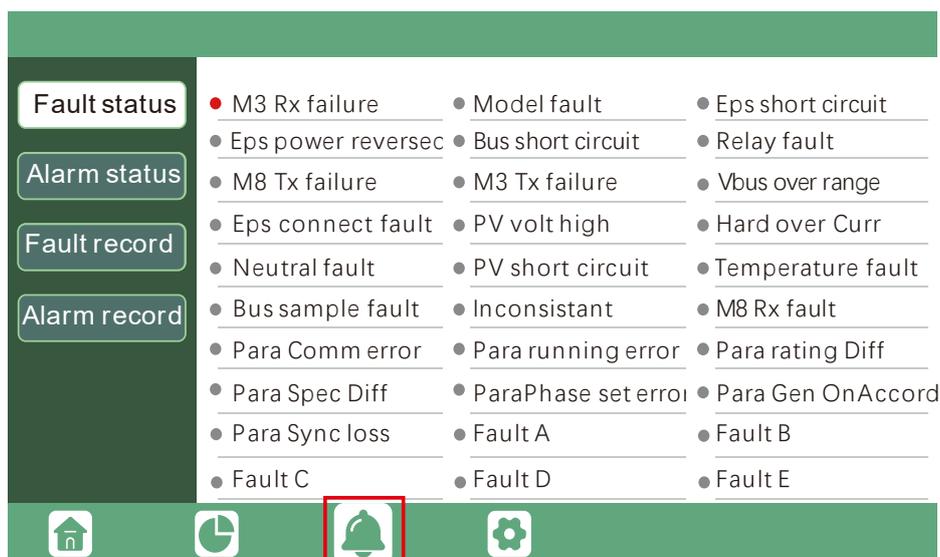
Seal check (once every 6 months)

- Check that all terminals and interfaces are properly sealed.

### 8.3 Troubleshooting

#### 8.3.1 Fault on the LCD

If the dot on the left of fault item is red, it means the fault is active. When it is grey, it means the fault is defective.



### 8.3.2 Fault Message & Troubleshooting are given below:

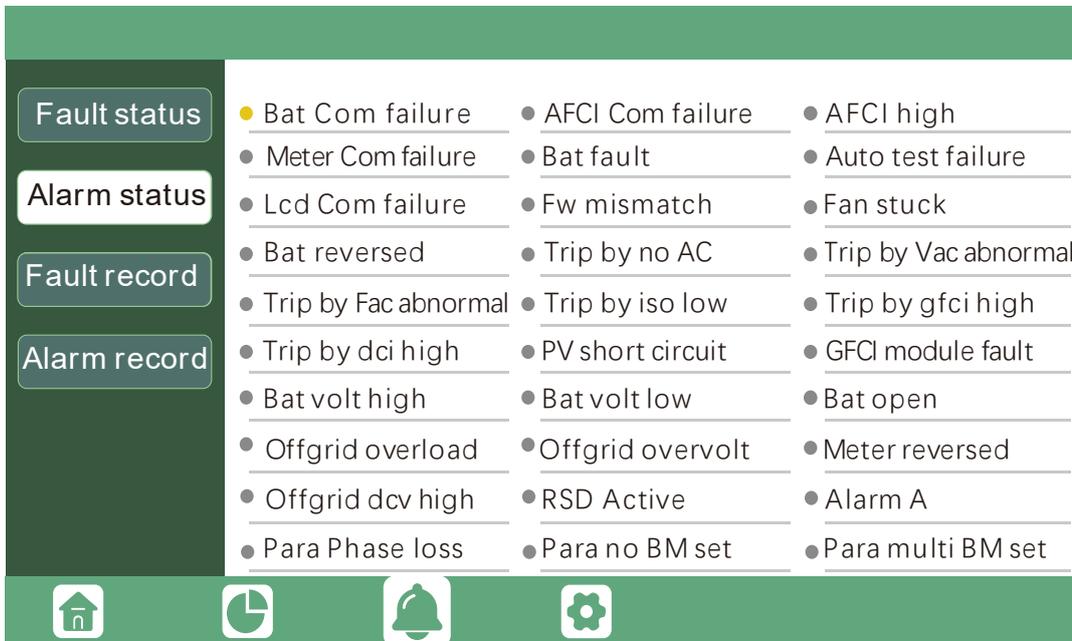
Fault	Meaning	Troubleshooting
M3 Rx failure	M3 microprocessor fails to receive data from DSP	Restart inverter, if the error still exists, contact your supplier.
Model fault	Incorrect model value	
EPS short circuit	Inverter detected short-circuit on EPS Load output terminals	1. Check if the R, S,T and N wires are connected correctly at inverter EPS Load output port; 2. Disconnect the EPS Load breaker to see if fault remains. If fault persists, contact your supplier.
EPS power reversed	Inverter detected power flowing into EPS Load port	Restart inverter, if the error still exists, contact your supplier.
Bus short circuit	DC Bus is short circuited	
Relay fault	Relay abnormal	
M8 Tx failure	DSP fails to receive data from M8 microprocessor	
M3 Tx failure	DSP fails to receive data from M3 microprocessor	
Vbus over range	DC Bus voltage too high	Please check if the PV string voltage is within the inverter specification. If string voltage is within range, and this fault still appears, contact your supplier.
EPS connect fault	EPS Load port and grid port are connected mixed up	Check if the wires on EPS Load port and grid port are connected correctly. If the error exists, contact your supplier.
PV volt high	PV voltage is too high	Please check if the PV string voltage is within the inverter specification. If string voltage is within range, and this fault still appears, contact your supplier.

Hard over current	Hardware level overcurrent protection triggered	Restart inverter, if the error still exists, contact your supplier.
Neutral fault	Voltage between N and PE is greater than 30V	Check if the neutral wire is connected correctly.
PV short circuit	Short circuit detected on PV input	Disconnect all PV strings from the inverter. If the error persists, contact your supplier.
Temperature fault	Heat sink temperature too high	Install the inverter in a place with good ventilation and having no direct sunlight. If the installation site is okay, please check if the NTC connector inside the inverter is loose.
Bus sample fault	Inverter detected DC bus voltage lower than PV input voltage	Restart inverter, if the error still exists, contact your supplier.
Inconsistent	Sampled grid voltage values of DSP and M8 microprocessor are inconsistent	
M8 Rx fault	M8 microprocessor fails to receive data from DSP	
Para Comm error	Parallel communication abnormal	1. Please check whether the connection of the parallel cable is loose, please connect the parallel cable correctly 2. Please check and make sure the PIN status of CAN communication cable from the first to the end inverter rightly
Para primary loss	No primary in the parallel system	1. If a primary has been configured in the system, the fault will be automatically removed after the primary works. If so, you can ignore it. 2. If a primary has not been configured in the system, and there are only subordinate in the system, please set the primary first.
Para rating Diff	Rated power of parallel inverters are inconsistent	Please confirm that the rated power of all inverters are the same, or you can contact service to confirm

Para Phase set error	Incorrctet setting of phase in parallel	Please confirm that the wiring of the parallel system is correct first. In this case, then connect each inverter to the grid, the system will automatically detect the phase sequence, and the fault will be automatically resolved after the phase sequence is detected.
Para sync loss	Inconsistent generator connect in parallel	Some inverters are connected to generators, some are not. Please confirm that all inverters in parallel are connected to generators together or none of them are connected to generators
Para Gen un Accord	Parallel inverter fault	Restart inverter, if the error still exists, contact your supplier.

### 8.3.3 Alarm on the LCD

If the dot on the left of fault item is yellow, it means the fault is active. When it is grey, it means the fault is defective.



### 8.3.4 Alarm Message 8 Troubleshooting are given below:

Alarm	Meaning	Troubleshooting
Bat com failure	Inverter fails to communicate with battery	Check if communication cable is correct, and if you have chosen the correct battery brand on inverter LCD. If all is correct but this error persists, please contact your supplier.
AFCI com failure	Inverter fails to communicate with AFCI module	Restart inverter, if the error persists, contact your supplier.
AFCI high	PV arc fault is detected	Check each PV string for correct open circuit voltage and short circuit current. If the PV strings are in good condition, please clear the fault on inverter LCD.
Meter com failure	Inverter fails to communicate with the meter	1. Check if the communication cable is connected correctly and in good condition. 2. Restart inverter. If the fault persists, contact your supplier.
Bat Fault	Battery cannot charge or discharge	1. Check the battery communication cable for correct pinout on both inverter and battery end; 2. Check if you have chosen an incorrect battery brand; 3. Check if there is fault on battery's indicator. If there is fault, please contact your battery supplier.
Auto test failure	Auto test failed	Only applied to Italy model.
LCD com failure	LCD fails to communicate with M3 microprocessors	Restart inverter. If fault still exists, please contact your supplier.
Fwm mismatch	Firmware version mismatch between the microprocessors	
Fan stuck	Cooling fan(s) are stuck	
Trip by gfcI high	Inverter detected leakage current on AC side	1. Check if there is ground fault on grid and load side; 2. Restart inverter. If the fault remains, contact your supplier.

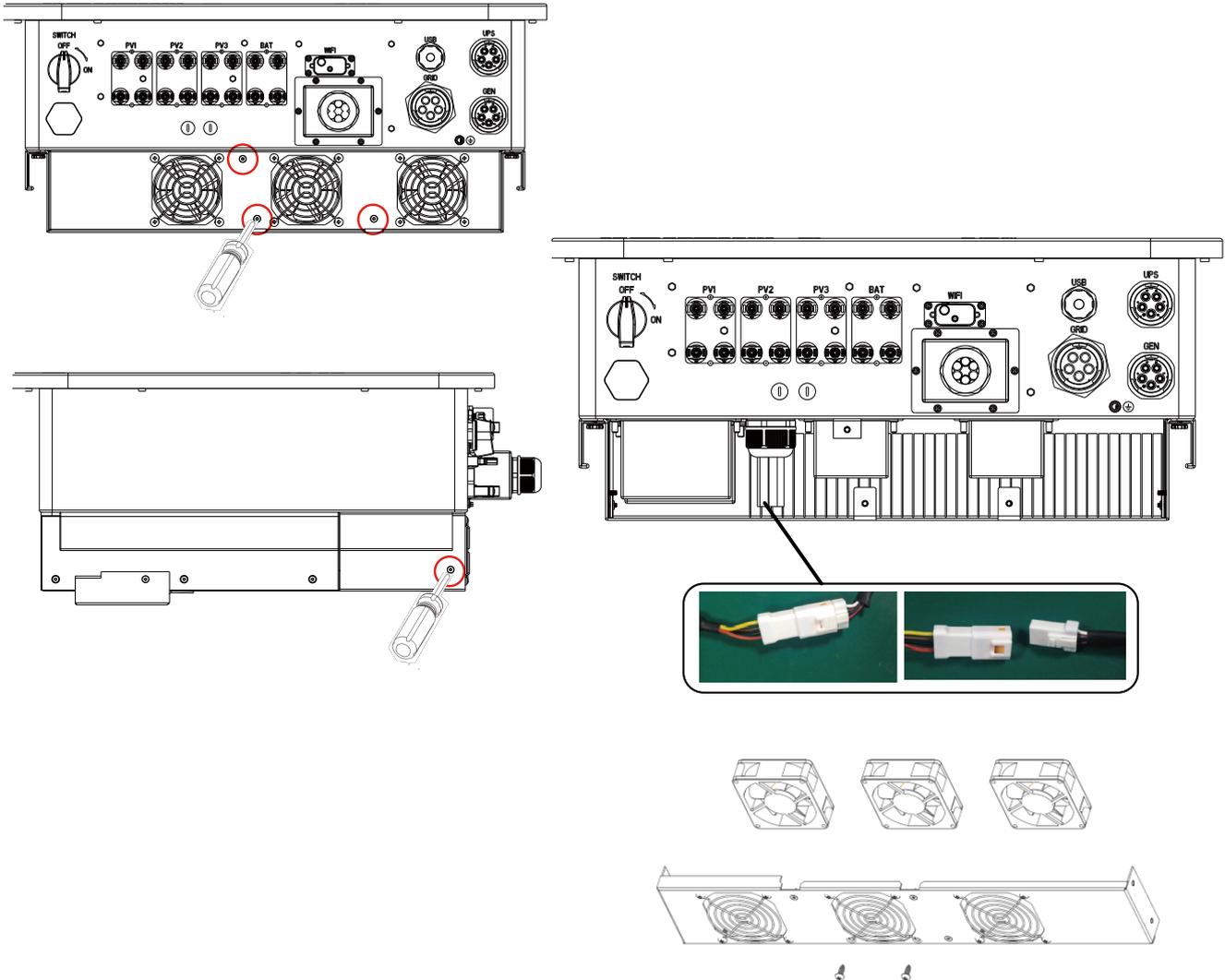
Trip by dci high	Inverter detected high DC injection current on grid port	Restart inverter. If the fault remains, contact your supplier.
PV short circuit	Inverter detected short circuited PV input	1. Check if each PV string is connected correctly; 2. Restart inverter. If the fault remains, contact your supplier.
GFCI module fault	GFCI module is abnormal	Restart inverter. If fault still exists, contact your supplier.
Bat volt high	Battery voltage too high	Check if battery voltage exceeds 59.9V, battery voltage should be within inverter specification.
Bat volt low	Battery voltage too low	Check if battery voltage is under 40V, battery voltage should be within inverter specification.
Bat open	Battery is disconnected from inverter	Check battery breaker or battery fuse.
Offgrid overload	Overload on EPS port	Check if load power on inverter EPS port is within inverter specification.
Offgrid overvolt	EPS voltage is too high	Restart inverter. If fault still exists, contact your supplier.
Meter reversed	Meter is connected reversely	Check if meter communication cable is connected correctly on inverter and meter side.
Offgrid dcv high	High DC voltage component on EPS output when running off-grid	Restart inverter. If fault still exists, contact your supplier.
Para no BM set	Primary isn't set in the parallel system	Please set one of the inverters in the parallel system as the primary
Para multi BM set	Multiple Primary have been set in the parallel system	There are at least two inverters set as Primary in the parallel system, please keep one Primary and the other set as Subordinate.

## 8.4 Replacement of the Fan

- Before replacing the fan, ensure that the inverter is powered off.
- Use insulated tools and wear personal protective equipment when replacing the fan.

Operational steps:

**Step 1.** Remove the fan cover, disconnect the fan cable connections and remove the faulty fan.



**Step 2.** Replace and install a new fan by following the reverse steps above.

## 9. Annex

### 9.1 Technical Data

Model number	TriP-HB-EU 6K	TriP-HB-EU 8K	TriP-HB-EU 10K	TriP-HB-EU 12K	TriP-HB-EU 15K	TriP-HB-EU 20K	TriP-HB-EU 30K
Max. input power(W)	9000	12000	15000	18000	22500	30000	45000
Max. input voltage(V)	1000						
MPP voltage range(V)	200-900						
Start voltage(V)	100						
Nominal input voltage(V)	690						
Max. input current per MPP tracker(A)	20			40			
Max. short-circuit current per MPP tracker(A)	25			50			
No. of MPP trackers	2			3			
No. of PV strings per MPP tracker	2			2			
<b>Battery Input Data</b>							
Battery type	Lithium-ion/Lead-acid						
Communication interface	CAN/RS485						
Battery voltage range(V)	100-700						
Max. Charge/Discharge Current(A)	50						
Max. Charge/Discharge Power(W)	6000	8000	10000	12000	15000	20000	30000
<b>AC Grid output data</b>							
Max. AC active power(W)	6000	8000	10000	12000	15000	20000	30000
Nominal AC apparent power(VA)	6000	8000	10000	12000	15000	20000	30000
Max. AC apparent power(VA)	7500	10000	12500	15000	18750	25000	35000
Nominal AC voltage(V)	3L/N/PE, 220/380Vac, 230/400Vac						

AC grid frequency(Hz)	50Hz						
Nominal output current(A)	9.1	12.2	15.2	18.2	22.8	30.3	45.5
Max. output current(A)	11.4	15.3	19	22.8	28.5	37.9	50
Adjustable power factor	0.8leading...0.8lagging						
THDI	≤3%						
<b>Off-grid output Data</b>							
Nominal output apparent power(VA)	6000	8000	10000	12000	15000	20000	30000
Nominal output voltage(V)	3L/N/PE, 380/400V						
Nominal output current(A)	9.1	12.2	15.2	18.2	22.8	30.3	45.5
Output Voltage Frequency(Hz)	50Hz						
THDV(@ Linear Load)	≤3%						
Switching time	10ms						
Peak power/Duration	9000/5min	12000/5min	15000/5min	18000/5min	22500/5min	30000/5min	35000/5min
Peak current/Duration	13.7/5min	18.3/5min	22.8/5min	27.3/5min	34.2/5min	45.5/5min	50/5min
<b>Efficiency</b>							
Max. efficiency	97%						
Max. Charge/Discharge efficiency	96%						
<b>Protection Devices</b>							
DC switch	YES						
Insulation resistance monitoring	YES						
DC reverse polarity protection	YES						
AC/DC surge protection	YES						

AC/DC surge protection	YES	
Anti-islanding protection	YES	
AC over current protection	YES	
AC over voltage protection	YES	
<b>General Data</b>		
Operating temperature range(°C)	-25 °C ~ +60 °C	
Altitude(m)	4000m	
Cooling concept	Natural cooling	Smart cooling
Topology	Transformer-less	
Meter Communication	RS485	
Monitoring	WiFi+2G/4G(Optional)	
Degree of protection	IP65	
Installation	Wall mounting	
Dimensions(W/H/D) mm)	605*563*256.5mm	
Weight(Kg)	38kg/43kg	
DC terminal	MC4	
AC terminal	Quick-connect terminal	
Parallel	YES	
Warranty	5 years/10 years	
Certification and Standard	EN62109-1, EN62109-2, EN62920, EN61000, NRS 097, NTS TYPEA, UNE217001, UNE217002, EN50549-1, EN50549-10, C10/11, TR3.3.1, VDE4105, TOR TYPEA, TOR TYPE B, G99, G100	

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