"Where sun shined
Power always on"

Warranty Card

Lux Power Inverter

Factory Warranty

Warranty Conditions

If you have purchased this product in Australia, you should be aware that this warranty is provided in addition to other rights and remedies held by a consumer at law.
Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Lux Power Tech Factory Warranty

Only applies for Lux Power Tech branded products produced from Shenzhen Lux Power Technology Co., Ltd:

For the above mentioned products, you receive a Lux Power Tech factory warranty valid for 5 years from the date of delivery from Lux Power Tech. The factory warranty covers any costs for repair or spare parts during the agreed period beginning on the date of delivery of the device, subject to the following conditions.

This warranty include includes all defects of design, components and manufacturing.

Factory Warranty Scope

The factory warranty does not cover damages caused by following reasons:

- Breaking the product seal (opening the casing);
- Transport damage;
- Incorrect installation or commissioning;
- Failure to observe the user manual, quick installation instructions;
- Unauthorized modifications, changes or attempted repairs;
- Incorrect usage or inappropriate operation;
- Insufficient ventilation of the device;
- Failure to observe the applicable safety regulations;
- Force majeure.

Neither does it cover cosmetic defects which do not influence the energy production.

Warranty Conditions

If a device becomes defective during the agreed Lux Power Tech factory warranty period and, unless this should be impossible or disproportionate, one of the following options will be selected at the discretion of Lux Power Tech:

- device repair at Lux Power Tech, or
- device repair at on-site, or
- exchange for a replacement device of equivalent value with regard to model and age.

In the latter case, the remainder of the warranty entitlement will be transferred to the replacement device and your entitlement will be documented at Lux Power Tech.

Excessiveness in the meaning above exists in particular if the cost of the measures for Lux Power Tech would be unreasonable.

- in view of the value that the device would have without the defect;
- taking into account the significance of the defect, and
- after consideration of alternative work around possibilities that Lux Power Tech customers could revert to without significant inconvenience.

Please fill the required information in and send this page to Lux Power Tech when you need to apply warranty service support.

User Information

Company/User Name: _____

Address: _____

Telephone: _____ Email: _____

Project Installation Location: _____

Product Information

Inverter Model: _____ Serial No.: _____

Invoice Number: _____ Purchase Date: _____

Dealer: _____ Commission date: _____

Fault/Error Description: _____

_____

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